



**GOVERNMENT OF JAMMU & KASHMIR
INFORMATION TECHNOLOGY DEPARTMENT
CIVIL SECRETARIAT, J&K**

**REPLY TO
CUT MOTIONS
(20.02.2026)**

**Demand No. 01
INFORMATION TECHNOLOGY DEPARTMENT**

Information Technology Department

**Cut Motions under Demand No. 1- Information Technology
Department**

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Mr. M.Y. Tarigami, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No.1 in order to discuss the status of Implementation of IT/ITeS Policy of 2020 and JK Communication and Connectivity Infrastructure Policy to promote the IT industry indicating its objectives, targets and achievements as on date.

Reply:

The Government of Jammu and Kashmir has notified the *Jammu & Kashmir IT/ITeS Policy-2020* and the *J&K Communication & Connectivity Infrastructure Policy (JKCCIP)* with the objective of promoting the IT industry, generating employment, attracting private investment, and strengthening digital and telecom infrastructure across the Union Territory.

IT/ITeS Policy-2020 aims to position J&K as an emerging destination for IT and IT-enabled services by creating a conducive ecosystem through fiscal and non-fiscal incentives, development of IT infrastructure, promotion of start-ups, enhancement of digital skills, and facilitation of ease of doing business through single-window clearances. The policy envisages creation of IT/ITeS Parks, promotion of local entrepreneurship, employment generation for youth and use of IT as a driver of inclusive economic growth. As on date, the policy stands duly notified and operational. feasibility and preparatory work for establishment of IT Parks at identified locations has been initiated. The Government, in partnership with a premiere Higher Education Institution (HEI) institution like IIT Jammu, Jammu University, Kashmir University and other such reputed institutions is already working on a proposal for establishing the IT Parks in both Jammu & Kashmir Divisions, which is expected to create 1,000+ direct high-skilled jobs and incubate 50+ technology startups by 2030.

The policy has laid a strong foundation for attracting investment and creating employment, with implementation progressing in a phased manner.

JKCCIP has been framed to strengthen communication and connectivity infrastructure by ensuring seamless telecom and broadband services across urban and rural areas. The objectives include expansion of mobile and broadband coverage, facilitation of optical fibre and telecom infrastructure, simplification of Right-of-Way (RoW) permissions through time-bound and transparent processes, and alignment with national broadband and digital inclusion goals. As on date, the policy is under active implementation, with coordinated efforts for expansion of mobile towers, optical fibre networks, broadband connectivity, and facilitation of telecom infrastructure. Administrative mechanisms for RoW permissions and inter-departmental coordination are operational, contributing to improved digital connectivity, including in remote and underserved areas. Together, these policies are contributing to the development of a robust digital ecosystem in Jammu & Kashmir, with implementation progressing steadily towards achieving the intended objectives and targets.



(2) I move a cut of Rs.100/- in Demand No.1 in order to discuss separately the district-wise details of IT Infrastructure Development created with special reference to Development of IT Parks and IT Townships as also strengthening digital Infrastructure through projects like Bharat Net.

Reply:

The Government of Jammu and Kashmir has undertaken a comprehensive programme for development of IT and digital infrastructure across the Union Territory, with focused interventions at the district level, creation of specialised digital infrastructure, promotion of IT Parks, and strengthening of connectivity through national flagship projects such as BharatNet.

At the district level, IT infrastructure development has been prioritised to support e-Governance and digital service delivery. All District headquarters have been equipped and are being further strengthened with reliable network connectivity, IT hardware, video conferencing facilities, and secure access to Government applications and platforms through JaKeGA, NIC and BharatNet. Efforts are ongoing to extend high-speed connectivity and IT infrastructure to sub-divisional, block and field offices to ensure uniform digital access, improve administrative efficiency, and enable online citizen-centric services across all districts.

With regard to special digital infrastructure, the Government has focused on creation and upgradation of secure and resilient digital systems. This includes strengthening of data hosting and network infrastructure, integration with State-level data and application hosting facilities, deployment of cybersecurity and endpoint protection solutions in Government offices, and adoption of scalable digital platforms. These initiatives are intended to ensure continuity, security, and reliability of digital operations and to meet the growing requirements of governance, education, health, and public service delivery.

For promotion of the IT industry, structured initiatives have been taken for development of IT Parks in identified locations, particularly in both Jammu and Kashmir Divisions. The Government, in partnership with a premiere Higher Education Institution (HEI) institution is already working on a proposal for establishing the IT Parks in both Jammu & Kashmir Divisions, expected to create direct high-skilled jobs for local youth, incubate technology startups integrated hubs to attract IT/ITeS investments and position Jammu & Kashmir as a competitive destination for IT and digital services.

In parallel, connectivity infrastructure is being strengthened through BharatNet and allied telecom projects. Under BharatNet, optical fibre connectivity is being extended up to Gram Panchayats, enabling broadband access in rural and remote areas. This initiative is significantly improving last-mile connectivity, supporting delivery of online Government services, digital education, tele-medicine, and financial inclusion. District

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administrations are coordinating with implementing agencies to ensure effective rollout and utilisation of BharatNet infrastructure.

(3) I move a cut of Rs.100/- in Demand No.1 in order to discuss the reasons for slow pace of expansion of high-speed broadband and fiber connectivity in rural and far-flung areas of J&K, resulting in a persistent digital divide and hampering access to e-governance services.

Reply:

In order to address the connectivity issues in JK UT, under various schemes of Digital Bharat Nidhi (DBN), Department of Telecommunication has planned to provide 100% mobile connectivity under 4G saturation project and high speed internet connectivity in all 4291 Gram Panchayats including uncovered villages through OFC under Amended BharatNet Project. As of now 516 4G sites have been made on air and work on all allotted sites is scheduled to be completed by March 2026. Similarly, work has been taken up in 40 blocks and 597 GPs under amended BharatNet project. The project timeline is 3 years starting from June 2025 and shall be completed in 2028. Once the project is completed, the digital connectivity will get boosted by mitigating the rural urban digital divide.

(4) I move a cut of Rs.100/- in order to discuss the lack of a comprehensive policy framework and incentives to attract IT companies and nurture startups, resulting in missed investment and job creation opportunities and the steps taken in this direction.

Reply:

The Information Technology Department, Government of Jammu & Kashmir, recognizes the critical importance of a robust policy framework and incentive ecosystem for positioning the Union Territory as a preferred destination for IT/ITES investments and startup-led growth. While earlier years witnessed limited private sector participation due to structural and geographical constraints, the Government has, over the past few years, undertaken focused and systemic reforms to address these gaps in a time-bound and mission-oriented manner.

The Government has notified the Jammu & Kashmir IT Policy 2020, which provides a comprehensive and structured roadmap for development of the IT sector in the UT. The Policy envisages generation of substantial employment opportunities for local youth and attracting significant private investment in IT/ITES and emerging technology segments. It offers a competitive package of fiscal and non-fiscal incentives including capital investment incentives, rental reimbursement, reimbursement of internet bandwidth charges, exemption/refund of stamp duty, reimbursement of SGST, and employment-linked incentives for local hiring. These measures are aimed at reducing



operational costs and mitigating location disadvantages, thereby enhancing investment attractiveness.

On the infrastructure front, dedicated IT Parks have been proposed at Jammu and Kashmir Divisions in collaboration with leading Higher Education Institutions, with plug-and-play facilities to enable early operationalization by companies. The strengthening of the State Data Centre, expansion of high-speed connectivity, and operationalisation of a Single Window System for time-bound clearances have further improved the ease of doing business in the IT domain. These interventions are likely to yield results in terms of onboarding of IT/ITES firms and expansion of local operations.

With regard to startup promotion, a structured ecosystem is being developed through establishment of incubation centres and innovation hubs in collaboration with premier institutions such as Indian Institute of Technology Jammu and the University of Jammu. Local entrepreneurs are being supported through mentoring, facilitation of seed funding linkages, market access support, and convergence with national flagship initiatives like Startup India and Digital India.

Recognising the importance of skilled human capital, the Department is also focusing on capacity building in emerging technologies such as Artificial Intelligence, Cyber Security, Data Analytics, and Cloud Computing through partnerships with industry and academic institutions. Efforts are aligned with national initiatives including the IndiaAI Mission to position J&K as a participant in next-generation technology ecosystems.

The Government is continuously engaging with industry stakeholders, investor groups, and technology companies to refine the policy framework based on feedback and emerging trends. The present approach is proactive, consultative, and outcome-oriented, with emphasis on sustainable employment generation, digital inclusion, and balanced regional development.

Mr. Pawan Kumar Gupta, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of ₹100 in Demand No. 01 in order to discuss the proactive measures taken by the Government to promote Information Technology in the Jammu and Kashmir Union Territory, as well as efforts to create employment opportunities for technocrats in this field.

Reply:

The Government of Jammu and Kashmir has adopted a multi-pronged strategy for promotion of the Information Technology Sector in the Union Territory in alignment with the Government of India's Digital India vision. Implementation of major e-Governance projects under digital India and the National e-Governance Plan has generated direct and indirect employment for IT professionals, including system integrators, cybersecurity experts, developers and data managers.



IT infrastructure development is being undertaken through establishment of proposed IT parks in both Jammu and Srinagar divisions to attract private investment and Centre of Excellence. The Government, in partnership with a premiere Higher Education Institution (HEI) institution like IIT Jammu, is establishing the IT Park - a transformative initiative that will create 1,000+ direct high-skilled jobs and incubate 50+ technology startups by 2030.

The J&K UT is also actively aligning with the IndiaAI Mission to promote Artificial Intelligence innovation, research and startup ecosystem development.

Employment generation has also occurred:

- Establishment of Common Service Centres (CSCs)
- Engagement of local IT firms in project execution.
- IT-enabled services in health, education, revenue and other departments.
- Startup ecosystem support under national startup initiatives.

The Government remains committed to expand IT based employment avenues for technocrats and local youth.

(2) I move a cut of ₹100 in Demand No. 01 in order to discuss the steps being taken by the Government in providing the latest model laptops to the Hon'ble Members of the Legislative Assembly, being an obligatory duty to strengthen the functioning of the institution of the Legislative Assembly of JK UT.

Reply:

The Proposal was submitted by the IT Department to the Finance Department. However, the Finance Department has informed that the provision of same has already been made under the NeVA project which is currently under implementation through Department of Law, Justice and Parliamentary Affairs.

(3) I move a cut of ₹100 in Demand No. 01 in order to discuss the steps being taken by the Government to provide dedicated IT training centers in all educational Institutions, with digital skills promoting employment opportunities in the technology sector.

Reply:

The mandate of setting up of IT trainings centers in Education Department alongwith digital skill and promotion of employment opportunities in the technology sector lies with Education Department. However, IT Department is committed to provide all technical support including digital skills, trainings in various IT related fields to the department as and when required.



Mr. Baldev Raj Sharma, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of 100/- in Demand No.1 in Order to discuss the need for establishing Digital Village Centres (DVCs) to connect Panchayat Ghars with internet & allied services by I&T Depttt. J&K in Reasi Distt. Particularly in SMVD Assembly Constituency.

Reply:

The IT Department, through JaKeGA, has implemented the initiative titled "*Back to Village via Digital Means*" on a pilot basis in 44 panchayats across 20 districts of Jammu & Kashmir. Each Digital Village Centre (DVC) has been conceptualized as an integrated administrative unit digitally connected to facilitate seamless governance outreach. Each DVC has been equipped with essential IT infrastructure including Video Conferencing equipment, LED display units, Desktop Computers, Solar UPS with backup etc. The main objectives are as under

- To serve as a backbone for grassroots outreach and enable direct interaction between the highest and lowest administrative levels.
- To facilitate dissemination of Government programmes and policies through digital platforms.
- To provide basic development services in rural areas using digital technology.
- To offer Wi-Fi access at common public places for digital services, educational content, live streaming of events, and telemedicine services.

Currently the Digital Village Centre project is in Operation & Maintenance phase. It is pertinent to note that DVCs has been established in 02 panchayats of Reasi district viz Panchayat Bhmbala in Block Mahore & panchayat Sarh Upper B in block Mahore.

(2) I move a cut of 100/- in Demand No.1 in order to discuss the serious degradation in the quality of mobile network & internet services in almost all parts of Distt. Reasi, which is severely hampering e-governance initiatives and the delivery of online services by the Government Departments, including participation in e-tenders. The issue is particularly acute in the areas of Harotkote, Dangakote, Tote, Devigarh and Sujandher Panchayats of Bhomag Tehsil in Assembly Constituency 58-SMVD, where connectivity has further deteriorated after the heavy flash floods of 2025. The motion seeks to ascertain the steps taken/proposed by the Information Technology Department and concerned agencies to restore and improve mobile and internet connectivity in these areas, along with details of funds released, infrastructure repaired/installed, and the timeline for ensuring reliable network coverage.



Reply:

The mobile connectivity for uncovered villages and broadband connectivity for all Gram Panchayats are planned to be covered under various schemes of Digital Bharat Nidhi (DBN) of Department of Telecommunication.

The villages mentioned viz Harotkote, Dangakote, Tote, Devigarh, Sujandher panchayats of Bhomag Tehsil of AC 58- SMVD are already 4G covered and Debigarh is planned to be covered by 4G Saturation Project of DBN.

Mr. Ranbir Singh Pathania, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No.1 in order to discuss the financial transparency and audit compliance of Jammu & Kashmir e-Governance Agency, (JaKeGA), indicating the details of:

- a) Total budgetary allocation received during the last five financial years;
- b) Copies of audit reports including CAG observations;
- c) Names, tenure and remuneration of Chairman and Board Members;
- d) Total manpower engaged and mode of recruitment;
- e) Administrative expenditure versus project implementation expenditure.

Reply:**(a): Total Budgetary Allocation during the last five Financial Years**

The budgetary support to the Jammu & Kashmir e-Governance Agency (JaKeGA) is released by the Government in the form of **Grant-in-Aid** under Demand No. 1, in accordance with approved Annual Action Plans and project requirements.

The details of budgetary allocation and funds released during the last five financial years are tabulated below:

(Amount in Lacs)

S.No	Financial Year	Funds Released.
1	2021-22	47.16
2	2022-23	500.00
3	2023-24	450.00
4	2024-25	450.00
5	2025-26	405.00

The funds are utilized strictly for implementation of approved e-Governance projects and administrative purposes as per the General Financial Rules (GFR) and other applicable financial regulations.

(b): Audit Reports including CAG Observations

The accounts of JaKeGA are audited regularly as per prescribed financial norms applicable to societies registered under the J&K Societies Registration Act.

- **Statutory Audit** is conducted annually by a Chartered Accountant appointed as per rules.
- Audit reports are placed before and adopted by the Board of Governors.
- Adopted accounts are submitted to the **Principal Accountant General (PAG)** for Certification and Compliance Audit.
- Compliance to audit observations is ensured in a time-bound manner.

Audit status summary:

S. No.	Financial Year	Type of Audit	Auditing Authority	Status
1	2019–20	Statutory Audit	Chartered Accountant (as per Societies Act)	Completed
2	2020–21	Statutory Audit	Chartered Accountant	Completed
3	2021–22	Statutory Audit	Chartered Accountant	Completed
4	2022-23	Statutory Audit	Chartered Accountant	Under finalization
5	2023-24	Statutory Audit	Chartered Accountant	Under finalization

Certification Audit by PAG is completed up to FY 2019–20, and Compliance Audit up to FY 2020–21. Audit for subsequent periods is under process.

(c): Names, Tenure and Remuneration of Chairman and Board Members

The Jammu & Kashmir e-Governance Agency (JaKeGA) is a Society registered under the J&K Societies Registration Act and functions under the administrative control of the Information Technology Department, Government of J&K.

The **Board of Governors** of JaKeGA is constituted as per its Memorandum of Association and Rules.

- The **Chief Secretary, J&K** functions as the **Chairman** of the Board.
- Administrative Secretaries of key Departments and other senior officers of the Government are Members of the Board, as notified from time to time.

Details of the Board of Governors composition are as follows:

S. No.	Name & Designation	Remarks
	Ex-officio Members	

01	Chief Secretary, J&K	Chairman
02	Financial Commissioner, Revenue	Member
03	Administrative Secretary, Finance Department	Member
04	Administrative Secretary, Information Technology Department	Member-Secretary/ Ex-Officio CEO-JaKeGA
05	Administrative Secretary, Planning Development & Monitoring Department	Member
06	Financial Advisor/CAO, IT Department	Treasurer Ex-Officio
07-09	3 Secretaries to Government Executing Mission Mode Projects (MMPs), as nominated by the Chairman. (1) Administrative Secretary, Industries & Commerce Department (2) Administrative Secretary, Agriculture Production Department (3) Administrative Secretary, General Administration Department	Member Member Member
Nominated Members		
10-11	Two IT Experts to be nominated by Departments of IT. i. Scientist "G" e-Governance Division, MeitY, Government of India, New Delhi. ii. Director, NIELIT, J&K	Member Member
12-13	Two Co-opted Members 1. State Informatics Officer, NIC 2. Technical Director (Senior Member), NIC	Co-Opted Member Co-Opted Member

Tenure:

The tenure of Chairman and Members is co-terminus with their official position in the Government.



Remuneration:

No additional remuneration or honorarium is paid to the Chairman or official Board Members. They discharge their functions as part of their official responsibilities.

(d): Total Manpower Engaged and Mode of Recruitment

Engagement of manpower is undertaken strictly in accordance with codal provisions and applicable financial rules.

- Engagement is **project-based and requirement-driven**.
- Resources are engaged through transparent procurement mechanisms such as:
 - Government e-Marketplace (GeM)
 - Empanelled agencies (as per GFR provisions)
- Engagements are for defined project durations and are discontinued upon completion of assignments.

The detailed manpower position, including number of personnel engaged and their mode of engagement, is maintained project-wise.

Manpower (Project-Based/Outsourced)

Category	Mode of Engagement	Nature of Duties	Total resources engaged
Software Developers	NICSI/GeM	Application development & customization	6
ICT Resources	GeM	For providing training and handholding for adoption of Eoffice at the district and block level and for providing support for L.G Sahatya Kendra/ Awaam Ki Awaaz.	22
Support Staff(Multi-tasking resources, drivers etc)	GeM	Data Entry Operator, Multi-tasking resources and drivers	10

(e): Administrative Expenditure versus Project Implementation Expenditure


JaKeGA functions primarily as a project implementation and technical support agency. Accordingly:

- The **major proportion of expenditure** is incurred towards **project implementation**, including software development, infrastructure, security, capacity building, operations & maintenance.
- Administrative expenditure is limited to essential operational overheads such as office expenses, statutory compliance, and minimal support staff.

The administrative expenditure is maintained within permissible limits as prescribed under Government norms for societies receiving Grant-in-Aid. Year-wise break-up of administrative vs Project Expenditure is maintained in audited financial statements.

(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the outsourcing of core IT projects despite availability of Government IT manpower, indicating the details of:

- List of major IT projects executed during the last five years with project cost;
- Projects subcontracted and tender process adopted;
- Number of regular IT professionals versus consultants engaged;
- Cost comparison between in-house and outsourced execution.

Reply:

- List of major IT projects executed during the last five years with project cost;
(Amount in lacs)

S.No	List of major IT projects executed during the last five	Project Cost.
1	Establishment of Center of Excellence/IT Cell	1150.00
2	Handholding and Training for e-office Rollout and operations	257.00
3	Capacity Building Programme for employees of J&K UT	250.00
4	3rd Party Audit of Information Technology Projects	572.00
5	My Gov application	25.00
6	New e-Governance initiatives in UT of J&K.	289.00

(b) No project has been sub contracted. All the projects has been implemented by Tendering on GeM portal/e-tendering in due adherence to financial rules and regulations as per GFR 2017 and manual of Procurement as applicable.

(c)

Department/Organization	IT Professionals	Consultants
IT Department	07	06
JaKeGA	28	0
Total	35	06

- 07 IT professional are engaged in the IT Department for design, development and testing of websites/applications.
- 06 SeMT consultants engaged through NeGD support are also deployed for IT consultancy related work.
- 06 IT professionals/software developers engaged by JaKeGA through GeM/NISCI for design, develop, implement, and maintain critical e-Governance applications for various departments.
- 20 ICT resources engaged by JaKeGA to support the implementation, handholding, and ongoing technical assistance for e-Office across departments.
- 02 Technical Resources have been deployed at Hon'ble LG Sainik Sahitya Kendra for providing dedicated IT support and technical assistance.

(d) A comparative assessment between in-house development through engaged IT professionals and outsourced execution through a third-party company clearly indicates substantial cost efficiency in the in-house model adopted by JaKeGA. Under the current arrangement, six IT professionals/software developers have been engaged through GeM/NISCI on a requirement-based basis, wherein payments are made as per approved rates and project tenure, without any additional overheads such as consultancy retainers, profit margins, administrative charges, or long-term contractual liabilities. The resources are deployed strictly as per project needs and are released upon completion of assignments, ensuring optimal financial prudence and flexibility.

In contrast, outsourcing similar application development and maintenance work to a third-party company typically involves significantly higher financial implications. Such engagements generally include company overheads, profit margins (often ranging between 20–40%), project management costs, infrastructure charges, annual maintenance contracts (AMC), change request fees, and extended support costs. Additionally, third-party execution often leads to vendor dependency, recurring upgrade expenses, and reduced control over source code and data architecture.

The in-house model ensures direct supervision, better alignment with departmental requirements, enhanced data security, quicker turnaround time for modifications, and elimination of intermediary profit components. It also builds institutional capacity within the government ecosystem. Therefore, in-house execution not only results in considerable cost savings but also strengthens technical ownership, transparency, scalability, and long-term sustainability of e-Governance initiatives across the Union Territory.

(3) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the cyber security preparedness and non- operational Government websites, indicating the details of:

- a) List of websites non-operational during 2025-26;
- b) Status of cyber security audits conducted;
- c) Budget allocation under cyber security head (2026-27);
- d) Vulnerability reports and corrective measures taken.

Reply:

- a) 120 websites hosted at JKSDC were taken offline during 2025-26. However, all those websites have been restored after the conduct of security audit.
- b) The security audit of websites is a regular and mandatory exercise in accordance with the guidelines of the Ministry of Electronics and Information Technology (MeitY) and applicable cyber security advisories. Upon expiry of the Security Audit Certificate, the concerned website is subjected to re-audit for reassessment of vulnerabilities.

The re-audit is conducted through NIC-CERT-In empanelled agencies by the respective Department to ensure compliance with prescribed security standards and mitigation of identified vulnerabilities, if any.

The status of security audit of the websites is annexed as ANNEXURE-A herewith for kind information.

- c) No specific budget allocation under Cyber Security head has been made however for establishment of Mini SoC, which is a part of Cyber Security infrastructure a provision of **Rs. 3.97** Crore has been earmarked for the year 2025-26.
- d) During the course of the Security Audit, the empanelled auditor provides a detailed Vulnerability Assessment Report indicating the identified security gaps and observations. The reported vulnerabilities are examined and rectified by the respective Department/Development Team. After removal of all identified vulnerabilities, the website/application is subjected to verification by the auditor and is an iterative process.

Upon satisfactory closure of observations, the auditor issues the "Safe to Host (STH)" certificate. Thereafter, the website is made LIVE at Data Centre in accordance with prescribed hosting and security protocols

Mr. Satish Kumar Sharma, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs 100/- in Demand number No. 1 in order to discuss the poor state of digital connectivity in Baggan, Dehota, Kishanpur and Marhoon areas of Billawar Constituency, where internet services and mobile network coverage remain grossly inadequate, causing serious inconvenience to the general public, students and business establishments, and to seek details of the steps taken/ proposed by the Government to improve mobile and broadband infrastructure in these areas, along with timelines for augmentation of network coverage.



Reply:

The mobile connectivity for uncovered villages and broadband connectivity for all Gram Panchayats are planned to be covered under various schemes of Digital Bharat Nidhi (DBN) of Department of Telecommunication.

The villages mentioned in the list viz Baggan, Dehota, Kishanpur and Marhoon of Billawar Constituency are already 4G covered.

Mr. Mohan Lal, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the need for the Information Technology Department to create its own dedicated infrastructure and digital assets for conducting online examinations instead of relying on private agencies, so as to safeguard transparency, data security and the integrity of examination processes.

Reply:

The mandate to conduct online examinations lies with the recruiting agencies viz JKPSC, JKSSB etc and currently no such proposal has been received in this regard.

(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the deadline, policy framework and clear roadmap of the Government for establishment of IT Parks in Jammu and Kashmir to promote the IT sector and employment generation.

Reply:

A proposal for establishment of IT Park in J&K UT is currently under consideration of the Government. The proposed IT Park in Jammu represents a flagship initiative that will serve as a regional technology hub. The proposed implementation follows a phased roadmap: immediate activation in first year utilizing existing campus infrastructure, followed by expansion over the subsequent two to three years. The policy framework emphasizes partnership between academia, industry and government to create a sustainable ecosystem. Key focus areas include artificial intelligence, cybersecurity, defense technologies, renewable energy, healthcare technology, and advanced manufacturing. This initiative aims to generate substantial employment, targeting over a thousand direct jobs and several hundred indirect opportunities within five years, while positioning J&K as a competitive destination for technology enterprises and startups through incubation support, world-class shared research facilities, and skill development programs aligned with industry needs.



(3) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the need for establishment of an IT Park in Akhnoor Assembly Constituency to boost local employment opportunities.

Reply:

The establishment of IT Park requires specific infrastructure development and mainly depends upon the availability of suitable lands, connectivity infrastructure, industry demand and viability assessment etc. Since a proposal is already under consideration for establishment of IT Park in JK UT, however, it has further been planned to expand these parks subsequently in a hub and spoke model, beyond Jammu & Srinagar to Tier-2 & Tier-3 areas across UT. The Government is committed to inclusive regional development and constituencies like Akhnoor will be prioritized in subsequent phases of IT Park development in accordance with the policies to ensure equitable distribution of technology-led growth and employment generation across the entire Union Territory.

Mr. Vijay Kumar, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the Jammu and Kashmir e-Governance Agency (JaKeGA), a society registered Under the J&K Societies Registration Act, for the Implementation of various IT Projects, indicating the details of its board members and Chairman with name and address, audit reports for the last five years and recruitment conditions alongwith details of recruited persons, their names since Inception, and procedure adopted for hiring manpower for various project.

Reply:

The Jammu and Kashmir e-Governance Agency (JaKeGA) is a society registered under the Jammu & Kashmir Societies Registration Act and functions under the administrative control of the Information Technology Department, Government of J&K. JaKeGA has been established to implement, manage and support various Mission Mode and departmental IT and e-Governance projects across the Union Territory.

The Board of Governors of JaKeGA is constituted as per its Memorandum of Association and Rules, with the Chief Secretary, J&K, as the Chairman, and senior officers of the Government as members.

Details of the Board composition, including names and official addresses, are as under:

S. No.	Name & Designation	Remarks
	Ex-officio Members	
01	Chief Secretary, J&K	Chairman
02	Financial Commissioner, Revenue	Member
03	Administrative Secretary, Finance Department	Member

04	Administrative Secretary, Information Technology Department	Member-Secretary/ Ex-Officio CEO-JaKeGA
05	Administrative Secretary, Planning Development & Monitoring Department	Member
06	Financial Advisor/CAO, IT Department	Treasurer Ex-Officio
07-09	3 Secretaries to Government Executing Mission Mode Projects (MMPs), as nominated by the Chairman. 1. Administrative Secretary, Industries & Commerce Department 2. Administrative Secretary, Agriculture Production Department 3. Administrative Secretary, General Administration Department	Member Member Member
Nominated Members		
10-11	Two IT Experts to be nominated by Departments of IT. 1. Scientist "G" e-Governance Division, MeitY, Government of India, New Delhi. 2. Director, NIELIT, J&K	Member Member
12-13	Two Co-opted Members 1. State Informatics Officer, NIC 2. Technical Director (Senior Member), NIC	Co-Opted Member Co-Opted Member

The accounts of JaKeGA are audited regularly as per prescribed financial rules. Statutory audits are conducted by competent audit authorities, and audit reports for the previous years are available on record. Compliance to audit observations is ensured in a time-bound manner. The Audit Details of Jammu & Kashmir e-Governance Agency (JaKeGA) are as follows:

S. No.	Financial Year	Type of Audit	Auditing Authority	Status
1	2019-20	Statutory Audit	Chartered Accountant (as per Societies Act)	Completed
2	2020-21	Statutory Audit	Chartered Accountant	Completed
3	2021-22	Statutory Audit	Chartered Accountant	Completed
4	2022-23	Statutory Audit	Chartered Accountant	Under finalization
5	2023-24	Statutory Audit	Chartered Accountant	Under finalization

Note: Audit observations, wherever raised, are complied by JaKeGA and IT Department in a time-bound manner as per financial rules. All audit

reports duly adopted by JaKeGA BOG have been rendered to PAG for compliance and certification audit.

Engagement of project-based Manpower:

The engagement of manpower is undertaken strictly in accordance with established codal provisions and applicable financial rules. All engagements are carried out in compliance with the General Financial Rules (GFR) and other relevant guidelines.

The engagement of resources is requirement-based and revolving in nature, aligned with specific project demands of various Departments from time to time. Engagements are primarily project-based, outsourced depending upon the scope and duration of the assignment.

Manpower is engaged through prescribed and transparent procurement mechanisms such as GeM (Government e-Marketplace), NISCI empanelment, as applicable under GFR provisions.

Further, these resources are engaged for defined project durations and are released upon completion of the assigned projects or fulfilment of departmental requirements. The details are as under:

S.NO	RESOURCES	MODE OF ENGAGEMENT	REMARKS
1	Application Developers	GEM/NISCI	As per the requirements of the department, the applications and portals are designed.
2	ICT resources	GEM/NISCI	For providing training and handholding for adoption of E-Office at the District and block levels.
3	Supporting Staff	GEM/NISCI	For providing necessary support as per requirement

(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the IT Department and Jammu and Kashmir e-Governance Agency (JaKeGA) regarding subletting of vital projects to Pvt. Vendors and role of Govt. employees, IT experts engaged by Govt IT Department to perform file works instead of technical job.

Reply:

The engagement of private vendors for implementation of IT and e-Governance projects is necessitated due to the specialized nature of technology, requirement of scalable infrastructure, and domain-specific expertise.

All such engagements are made through open and competitive tendering processes in accordance with the General Financial Rules and procurement guidelines. There is no unauthorized sub-letting of projects. All the works awarded to vendors are in consonance to the codal formalities like GFR, Service Level Agreements (SLAs), CVC guidelines etc. Vendors execute work strictly as per contractual terms, Service Level Agreements and performance benchmarks.



The Information Technology Department and JaKeGA exercise close supervision and monitoring over all projects. Government IT officers and technical experts play an important role in project planning, requirement finalization, tender evaluation, technical scrutiny, security compliance, acceptance testing and overall governance. Their role is not confined to file work, but includes technical and supervisory responsibilities to safeguard transparency, data security and service quality. The engagement of vendors is aimed at timely and efficient delivery of citizen-centric digital services, while retaining full ownership, control and oversight with the Government.

Mr. Yudhvir Sethi, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No.01 in order to discuss the functioning of the Information Technology Department.

Reply:

The Information Technology Department of Jammu & Kashmir continues to be a front runner in delivering digital governance, focusing on transparent service delivery, paperless administration, and citizen engagement among other UTs.

Key Initiatives:

Implementation of eOffice 2.0: After the successful implementation of e-Office initiative, the Government has rolled out the e-Office 2.0. in all Tehsil/Block level offices across all Districts of UT. As of now 4061 number of offices and 21968 number of users have been onboarded. The system has ensured transparent file movement, faster decision making and improved administrative efficiency, reinforcing accountability and citizen centric governance.

e-UNNAT Platform: 1546 services have been developed, integrated and are available in online mode with over 84.61 lakh applications processed. Integrated with Meri Pehchaan, e-Payment, RAS, DigiLocker, UMANG, and chatbot *DigiSahayak*. Winner of SKOCH Silver Award and Technology Sabha Award 2025.

Jammu and Kashmir is first in the country to integrate with Meri Pehchaan (National Single Sign On).

Common Service Centres (CSCs): A total of 900 CSC touch points have been established and are currently operational. Under the DigiDost doorstep service, over 55,000 requests have been received and nearly 39,000 services were delivered. CSCs have facilitated 16 lakh financial transactions worth ₹350 crore, enrolled 80,000 farmers under PMFBY and delivered nearly 20 lakh citizen services, significantly improving last-mile access in rural and remote areas. Besides, integrate departments with DigiLocker for secure digital document services. Digital CoEs are being established through CSCs in all districts of J&K.

MyGov Jammu & Kashmir: The citizen registration of MyGov has increased from 40,000 to 1,08,680. UT of J&K is the first UT to have launched any such instance.

Mobile Seva Bulk SMS: 62 departmental accounts are registered on m-Seva for bulk SMS service. Till date approximately 101 lakhs SMSs have been sent through this platform.

Auto Appeal System (AAS) under PSGA: 391 services are integrated under auto appeal system. J&K became the first in the country to integrate the auto-appeal feature to Service Plus platform.

Cyber Security Strengthening Initiatives: Significant progress has been achieved in strengthening cybersecurity across the Union Territory. State-level cyber governance mechanisms are fully operational, with CISOs and ISOs nominated in all departments and regular monthly reviews in place. Fourteen Cyber Crisis Management Plans (CCMPs) of different departments have already been approved by CERT-In. More than 200 departmental websites and applications have been secured, and endpoint protection has been enhanced through 5,100 EDR and UEM deployments. Continuous capacity building and security audits are further improving the cyber posture of the UT.

DigiLocker: 128 Government services are integrated with DigiLocker. J&K was the first UT in the country to integrate MGNREGA Job Card, Artesian & Weaver registration card, Ration card & NGDRS (Sale deed/Gift deed) with Meta Data, electricity bill, Water Bill and Water payment receipts on DigiLocker.

Centre of Excellence in Artificial Intelligence: A Centre of Excellence in AI has been sanctioned under the IndiaAI Mission, with a total outlay of ₹20 crore over four years under a 90:10 sharing model between MeitY, Government of J&K/industry partner. The CoE will drive AI adoption in governance, innovation, startups, research, and skill development and shall have the potential to generate job opportunities.

Establishment of IT Parks: IT Parks are proposed to be established at Jammu / Kashmir to promote emerging technologies. These parks will foster collaboration between government, academia, and industry, generating high-skill employment and strengthening the regional digital economy. The proposal is under consideration in the department.

SAKOON 2.0 Application: The SAKOON 2.0 platform has digitized the entire disaster relief process, replacing manual procedures with an end-to-end online system. Relief disbursement timelines have been reduced from 5–6 months to 15–20 days, ensuring transparency, accountability, and direct benefit transfer.

Gati-Shakti Sanchar Portal: UT of Jammu and Kashmir has Migrated from GatiShakti Sanchar (RoW) portal (<https://row.gatishaktisanchar.gov.in/>) to Unified Portal for RoW applications (<https://eservices.dot.gov.in/>) which is a single window platform to accept RoW applications integrated among all concerned departments for effective infrastructure creation.

JKLMS (Litigation Management System): The Litigation Management System (LMS) software web solution has been developed by IT Cell (IT Department) for JKUT



aiming to streamline, monitor, and effectively manage legal cases involving government departments, ensuring transparency, efficiency, and timely resolution.

Integrated Water Shed management: IWMP is an official web portal for the Integrated Watershed Management Programme (IWMP) in Jammu & Kashmir, launched in August 2025 for transparent, tech-enabled governance in watershed development, allowing citizens to track projects, access data, and participate in planning for water conservation under the WDC-PMKSY 2.0 scheme. The Site was Launched by Mr. Javid Ahmad Dar (Hon'ble Minister Department of Rural Development & Panchayati Raj) on 07th August 2025

eSAM: System of Assessment:

- eSAM has been launched in J&K
- DDO level Admin users and Store users created for all 42 department.
- Three trainings sessions conducted for all 42 departments.
- Currently trainings under process for DDO level user creation and mapping under concerned Administrative Departments.
- Nominations for Admin users received from only 26 departments. (Request for expediting remaining information from 16 Departments)
- Implementation date is 15th Dec. 2025.

Mobile Dost: The Mobile Dost App is an initiative of the IT Cell, IT Dept, Government of Jammu & Kashmir, created to provide citizens with a single point of access for all government services. Through this app, people can easily connect to Government Services, Emergency Helplines, and various information services directly from their mobile phones. The Mobile Dost App empowers the citizens of Jammu & Kashmir by offering a comprehensive platform where they can access a wide range of Government-to-Citizen, or G2C, services anytime, anywhere, right from their mobile devices. 1546 services have been integrated on Mobile Dost.

BharatNet Phase-II: is being implemented in J&K through BSNL as the PMA with a 3-year execution timeline. Desktop surveys for 118 Blocks and 1991 GPs have been completed, while physical surveys have been done for 61 Blocks and 951 GPs. Work has been taken up in 40 Blocks and 597 GPs.

4G Saturation Project: DBN (Digital Bharat nidhi) for 4G saturation - J&K Govt has already transferred land for all 4G towers and progress of the same is being reviewed constantly at all levels. The project targets connectivity to all 4291 GPs, funded through the Digital Bharat Nidhi.

WhatsApp Integration of Government Services: A centralized WhatsApp-based service delivery platform will be introduced to provide secure, real-time, and citizen-friendly access to government services. Around 100-150 high-volume services across 15 departments will be integrated using WhatsApp Business APIs, supported by multilingual chatbots. A provision of ₹3 crore over three years has been proposed, and the DPR is in its final stage.



Mini Security Operations Center (Mini-SOC): In view of the rapidly evolving cyber threat landscape and increasing digitization of government services, the IT Department is establishing a Mini Security Operations Center (SOC) to ensure continuous cyber surveillance and rapid incident response. With a project outlay of ₹3.36 crore, the Mini-SOC will enable real-time monitoring, threat detection, log correlation, and coordinated response across Government IT systems. The bidding process is underway and is expected to be operational by February 2026.

MeghRaj Cloud (GI-Cloud Adoption): Due to migration of websites/portals of different department in J&K State Data Centre which resulted in constraint of space on the SDC. The process of upgradation of J&K State Data Centre has been initiated, however, the Cloud Services of MeghRaj of NIC has been initiated as an intern arrangement with an approved outlay of ₹8.49 crore for one year, the onboarding is in progress.

Augmentation of State Data Center (SDC): To support the expanding digital ecosystem, the State Data Centre will be upgraded during FY 2026–27 by enhancing compute and storage capacity and modernizing infrastructure. Integration with Government Cloud platforms will enable a hybrid cloud architecture, ensuring high availability, scalability, and reliability of critical applications. This shall also include establishment of Near Disaster Recovery (DR) Centre and Far DR Centre.

BHASHINI Implementation: The IT Department is working on a proposal for integration of BHASHINI with websites and digital platforms so that web content, services and interfaces become multilingual and accessible in Indian/ local J&K specific languages.

The implementation of BHASHINI shall be transformative step towards building an inclusive, citizen-centric, and accessible digital governance ecosystem across the Union Territory.

(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the need for creation of dedicated Information Technology (IT) Cadre in the Government by merging/ subsuming IT professionals presently working different departments, including left-out eligible employees, so as to ensure propre utilization of technical manpower, streamline IT administration, improve e-Governance delivery.

Reply:

The Jammu & Kashmir Information Technology Service was constituted vide Government Order No. 1094-GAD of 2016 dated 14.10.2016 and the J&K IT Service Recruitment Rules, 2016 notified under SRO-343 and SRO-344 dated 24.10.2016, providing for both Gazetted and Subordinate posts under direct recruitment and promotion quota.



In the first phase of encadrement process, vide Government Order No. 05-JK(ITD) of 2026 and Government Order No. 06-JK(ITD) of 2026 dated 20.01.2026, the Department has encadred 44 IT personnel, including 5 against Programmer posts and 39 against EDP Supervisor promotion posts, besides one compassionate appointment under SRO-43/1994.

The Department is in the process of encadring remaining/ left out IT persons appointed in various Departments in Information Technology (Gazetted/ Subordinate) Services.

(3) I move a cut of Rs.100/- in Demand No. 01 in order to discuss the status of implementation of DigiLocker in the UT of J&K.

Reply:

DigiLocker, a flagship initiative under the Digital India Programme of the Ministry of Electronics and Information Technology (MeitY), aims to provide secure digital issuance, storage, sharing, and verification of government-issued documents. The Union Territory of Jammu & Kashmir has made significant progress in DigiLocker implementation and has emerged as a leading performer in the country.

At present, 128 services have been integrated with DigiLocker in Jammu & Kashmir, enabling citizens to access digitally signed and legally valid documents online. Further, 25 services of the Registration Department under the IGRS platform are currently under User Acceptance Testing (UAT) for DigiLocker integration. In addition, 63 district-level services have also been taken up for DigiLocker **integration** and currently under UAT ensuring that DigiLocker benefits reach citizens at the grassroots level.

Jammu & Kashmir has achieved several pioneering milestones in DigiLocker implementation at the national level. The UT was the first in the country to integrate MGNREGA Job Cards and Artisan and Weavers Registration Cards with DigiLocker. Jammu & Kashmir was also the first in the country to integrate Electricity Bills, and the first Union Territory to integrate Water Bills with DigiLocker, enabling secure and paperless access to utility documents.

Further, Jammu & Kashmir is the first in the country to integrate Ration Cards with metadata, enabling structured and secure digital verification of beneficiary records. The UT has also become the first in the country to integrate Sale Deeds and Gift Deeds with metadata through DigiLocker, ensuring secure digital access and verification of property-related documents.

The implementation of DigiLocker in Jammu & Kashmir has significantly strengthened paperless governance, improved transparency, reduced administrative overhead, and enhanced citizen convenience. Continuous efforts are underway to integrate additional services and expand DigiLocker coverage across all departments and districts of the Union Territory.



Ch. Vikram Randhawa, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of 100 in Demand No. 1 in order to discuss the details of various IT projects undertaken in Jammu & Kashmir, indicating their costs, and the corresponding audit reports, as also the reasons behind hiring manpower from Private Vendors, and the reasons for awarding critical projects to private entities subcontracting or tendering IT-related projects to private vendors, thereby depriving the local IT firms, IT-educated youth of employment opportunities.

Reply:

Details of the Ongoing and New Projects being taken by IT/JakeGA are **annexed as Annexure-B**. Tendering of IT related projects is done by adhering to all the codal provisions as laid down in GFR, 2017 and are approved through proper financial procedures, transparent e-tendering and are subject to audit and review to ensure accountability and proper use of public funds. The Information Technology Department of Jammu & Kashmir continues to be a front runner in delivering digital governance, focusing on transparent service delivery, paperless administration, and citizen engagement among other UTs.

Manpower is engaged only through Government approved processes, (GeM, NICSI, NIELIT, e-Tendering etc) mainly because many projects require specialized technical expertise in areas like cyber security, cloud services, and advanced software systems. However, this does not deprive local youth of employment. In fact, most agencies working on these projects hire local IT professionals that too through government approved hiring processes and create direct and indirect job opportunities within J&K. The establishment of Directorate of IT is under consideration of the department to ensure better coordination and faster decision-making. The Government is also promoting IT Parks, start-ups, and skill development initiatives to attract investment and create more employment opportunities for IT-educated youth.

Establishment of IT parks at Jammu/Kashmir divisions is under process. Once the same are established local youth will get an opportunity of employment as per their technical expertise/eligibility Criteria and rules in vogue.

The Government is fully committed to strengthening the IT sector in Jammu & Kashmir and ensuring that digital initiatives benefit our people, especially our youth.

(2) I move a cut of 100 in Demand No.1 in order to discuss the Jammu and Kashmir e- Governance Agency (JaKeGA), indicating the list of its Board members and Chairman with name and address, audit reports for the last five years and recruitment conditions alongwith details of recruited persons since inception, and procedure for hiring manpower for various projects.



Reply:

The Jammu and Kashmir e-Governance Agency (JaKeGA) is a society registered under the Jammu & Kashmir Societies Registration Act and functions under the administrative control of the Information Technology Department, Government of J&K. JaKeGA has been established to implement, manage and support various Mission Mode and departmental IT and e-Governance projects across the Union Territory.

The Board of Governors of JaKeGA is constituted as per its Memorandum of Association and Rules. The composition of BOG are as follows:

Board of Governors:

S. No.	Name & Designation	Remarks
	Ex-officio Members	
01	Chief Secretary, J&K	Chairman
02	Financial Commissioner, Revenue	Member
03	Administrative Secretary, Finance Department	Member
04	Administrative Secretary, Information Technology Department	Member-Secretary/ Ex-Officio CEO-JaKeGA
05	Administrative Secretary, Planning Development & Monitoring Department	Member
06	Financial Advisor/CAO, IT Department	Treasurer Ex-Officio
07-09	3 Secretaries to Government Executing Mission Mode Projects (MMPs), as nominated by the Chairman. 1. Administrative Secretary, Industries & Commerce Department 2. Administrative Secretary, Agriculture Production Department 3. Administrative Secretary, General Administration Department	Member Member Member
	Nominated Members	
10-11	Two IT Experts to be nominated by Departments of IT. 1. Scientist "G" e-Governance Division, MeitY, Government of India, New Delhi. 2. Director, NIELIT, J&K	Member Member
12-13	Two Co-opted Members 1. State Informatics Officer, NIC 2. Technical Director (Senior Member), NIC	Co-Opted Member Co-Opted Member

The accounts of JaKeGA are audited regularly as per prescribed financial rules. Statutory audits are conducted by competent audit authorities, and audit reports

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for the previous years are available on record. Compliance to audit observations is ensured in a time-bound manner. The Audit Details of Jammu & Kashmir e-Governance Agency (JaKeGA)

S. No.	Financial Year	Type of Audit	Auditing Authority	Status
1	2019-20	Statutory Audit	Chartered Accountant (as per Societies Act)	Completed
2	2020-21	Statutory Audit	Chartered Accountant	Completed
3	2021-22	Statutory Audit	Chartered Accountant	Completed
4	2022-23	Statutory Audit	Chartered Accountant	Under finalization
5	2023-24	Statutory Audit	Chartered Accountant	Under finalization

Note: Audit observations, wherever raised, are complied by JaKeGA and IT Department in a time-bound manner as per financial rules. All audit reports duly adopted by JaKeGA BOG have been rendered to PAG for compliance and certification audit.

The engagement of manpower is undertaken strictly in accordance with established codal provisions and applicable financial rules. All engagements are carried out in compliance with the General Financial Rules (GFR) and other relevant guidelines.

The engagement of resources is requirement-based and revolving in nature, aligned with specific project demands of various Departments from time to time. Engagements are primarily project-based, outsourced depending upon the scope and duration of the assignment.

Manpower is engaged through prescribed and transparent procurement mechanisms such as GeM (Government e-Marketplace), NISCI empanelment, as applicable under GFR provisions.

Further, these resources are engaged for defined project durations and are released upon completion of the assigned projects or fulfilment of departmental requirements. The details are as under:

S.NO	RESOURCES	MODE OF ENGAGEMENT	REMARKS
1	Application Developers	GEM/NISCI	As per the requirements of the department, the applications and portals are designed.
2	ICT resources	GEM/NISCI	For providing training and handholding for

			adoption of Eoffice at the district and block levels.
3	Supporting Staff	GEM/NISCI	For providing necessary support as per requirement

(3) I move a cut of 100 in Demand No. 1 in order to discuss the reasons for migration of e-office project of J&K from JaKeGA to RailTel PSU under Ministry of Railways and details of annual cost spent on it for its successful Implementation since its inception.

Reply:

e-Office was implemented in the Union Territory of Jammu and Kashmir in the year 2021 and was initially made operational from J&K State Data Centre, managed by JaKeGA. In view of the operational challenges, it was decided that the eOffice services may be migrated to the National Cloud infrastructure for improved service delivery, preferably under a Managed Service Provider (MSP) model.

Accordingly, the Government of Jammu and Kashmir approached, Ministry of Electronics and Information Technology (MeitY), in May 2024 to consider extending funding support for eOffice hosting on the same lines as being provided to eight North Eastern States under a managed service framework.

The approval was conveyed by MeitY on 30.08.2024 for hosting of the eOffice application for ten States/UTs (eight North Eastern States and the UTs of Jammu & Kashmir and Ladakh). The hosting, along with operations and management, was funded by MeitY for an initial user base of 25,000 users and later enhanced to 40,000 users.

Pursuant to the approval, the process of migration of eOffice from the J&K State Data Centre was initiated to the RailTel Corporation of India Limited Cloud, which is an empanelled eOffice Managed Service Provider of NISCI under MeitY. The migration process was successfully completed on 03.10.2024 with no cost to J&K UT Government.

(4) I move a cut of ₹100 in Demand No 1 to discuss Common Service Centre (CSC) in Jammu Division, indicating the details of licenses issued for establishment of new CSC.

Reply:

Common Service Centres (CSCs) in the **Jammu Division** play a pivotal role in delivering digital governance and essential public services to citizens, particularly in rural and remote areas. Established under the **Common Services Centres Scheme** of the Government of India, CSCs act as front-end service delivery points enabling access to a wide range of Government-to-Citizen (G2C), Business-to-Citizen (B2C), and financial services.

In Jammu Division, CSCs are operational across districts in Jammu division who function as digital service facilitators at the grassroots level. Overall, CSCs in Jammu Division serve as a vital digital backbone, strengthening last-mile connectivity and contributing to inclusive socio-economic development in the region.

The district-wise details of **CSCs in Jammu** division are as under:

S.No	District	Total CSC IDs	Active CSCs	Touch Points
1	Jammu	2006	1,026	125
2	Kathua	1049	528	52
3	Kishtwar	516	263	58
4	Poonch	744	461	51
5	Rajouri	1185	623	52
6	Ramban	690	386	32
7	Reasi	615	382	41
8	Samba	492	253	34
9	Doda	804	510	54
10	Udhampur	715	403	53
TOTAL		8816	4,835	552

Key achievements include:

- A total of **8,816 CSC IDs** have been provisioned across **Jammu Division**, of which **4,835 CSCs are active**, with **552 touch points established** to ensure extensive and accessible digital service delivery across the region.
- The CSC network has substantially reduced the need for citizens to travel to district or tehsil headquarters, thereby improving accessibility, efficiency, and inclusion in service delivery.

CSC services in Jammu & Kashmir under the Digital India Programme:

The Common Services Centres (CSCs) in Jammu & Kashmir act as the primary last-mile digital service delivery mechanism, across UT of J&K. The services delivered through CSCs are aligned with national CSC offerings and customized to local requirements, as detailed below:

Central Government Services:

- a) Aadhaar-enabled services including enrolment support, demographic updates and authentication-based services through authorised CSCs.
- b) PAN card application and correction services.
- c) Passport application facilitation, particularly in rural and semi-urban areas.
- d) Online Central and State Government (G2C) service facilitation like PMFBY, Social Security Schemes (APY, PMSBY, PMJJBY), PMSYM etc

Financial Inclusion Services

- i. Banking services through the Business Correspondent (BC) model in unbanked and under-banked villages.
- ii. Aadhaar Enabled Payment System (AePS) for cash withdrawal and balance enquiry.
- iii. Facilitation of Direct Benefit Transfer (DBT) linked services.
- iv. Enrolment and servicing under pension and insurance schemes.
- v. Micro-ATM services in rural and border areas.

Education & Awareness Services

- (a) Online registration and facilitation for competitive examinations and Olympiad programmes.
- (b) Digital literacy initiatives and citizen awareness programmes.
- (c) Online education-related applications and certifications.
- (d) Awareness generation regarding Government schemes and digital services.
- (e) CSCs have played an important role in bridging the digital divide for students in rural and mountainous regions of the Union Territory.

Aadhaar Services

- (a) Aadhaar enrolment and update services through authorised CSC operators.
- (b) Aadhaar authentication-based service delivery for various welfare schemes.
- (c) These services have been critical in enabling access to welfare benefits, especially in remote villages and tribal belts.

Business-to-Citizen (B2C) Services

- (a) Utility bill payments including electricity and other essential services.
- (b) Mobile and DTH recharge services.
- (c) Travel ticket booking and allied services.
- (d) Insurance and financial product facilitation.
- (e) B2C services have ensured the availability of essential services within villages, particularly during adverse weather and connectivity challenges.

Government-to-Citizen (G2C) Services

- (a) Facilitation of Jammu & Kashmir Government online services through CSCs.
- (b) Applications for certificates, licenses and permits.
- (c) Social welfare scheme application and status tracking.
- (d) CSCs function as assisted service points for citizens who are not digitally literate or lack personal access to online platforms.



Other Services – DigiDost Initiative

- (a) DigiDost is a flagship citizen-centric initiative of the Government of Jammu & Kashmir, launched in August 2023 in partnership with CSC e-Governance Services Ltd, aimed at delivering Government services at the doorsteps of citizens, especially in remote, hilly and underserved areas.
- (b) Under the initiative, CSC Village Level Entrepreneurs (VLEs) act as digital facilitators by visiting households and assisting citizens in accessing various G2C and B2C services, including certificates, applications, payments, banking and insurance services.
- (c) The initiative leverages digital technology to promote transparency, accountability and efficiency, while also creating sustainable livelihood opportunities for VLEs.

E-Commerce Services

- (a) Facilitation of e-commerce services through CSC platforms.
- (b) Support to local entrepreneurs and self-employed individuals.
- (c) Assistance in online ordering and delivery of goods.
- (d) These services support local economic activity and promote digital entrepreneurship in the Union Territory.

Ms. Devyani Rana, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the need for establishing an Information Technology Park on the available land in Nagrota Assembly Constituency, given its strategic location, and better connectivity.

Reply:

With regard to the proposal for establishing an Information Technology Park in Nagrota Assembly Constituency, the Government acknowledges the strategic importance of Nagrota due to its proximity to Jammu city, excellent road connectivity along the National Highway and access to Higher educational institutions (HEIs) and urban infrastructure. The identification of suitable state land is under examination in coordination with the IIT Jammu, Revenue and Industries Departments. The Government remains committed to developing IT infrastructure in strategically located areas and Nagrota is under consideration keeping in view feasibility, connectivity, and long-term sustainability.

(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss total number of IT companies operating across Jammu and Kashmir and the number of local youth employed in these companies.

Reply:

The establishment and regulation of IT companies is governed under the companies Act 1956 as amended in 2013, under the aegis of Ministry of Cooperate Affairs,

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Government of India through Registrar of Companies. The IT Department does not have any data base with regard to the employment of local youth in these companies.

(3) I move a cut of Rs.100/- in Demand No. 1 in order to discuss incentives and investment promotion packages created to attract national and international IT firms especially AI led firms to set up operations in Nagrota, and also the details of any roadmap prepared to promote Nagrota as an emerging IT and AI hub in Jammu Division.

Reply:

The Government has already notified IT/ITES Policy 2020 vide Government Order No. 41-JK(ITD) of 2020 dated 21.08.2020 to promote J&K as one of the leading destination for investment in ICT industry. The policy provides a vibrant ecosystem to support and attract investment to national and international investors by way of incentives and rebates besides, declaring the industries status to all IT/ITES industry as per relevant industrial policy currently through industries and commerce department.

A roadmap is being developed to strengthen Jammu Division as an emerging IT destination, focusing on infrastructure creation, plug-and-play facilities, reliable power and internet connectivity and collaboration with premier institutions like IIT Jammu to position areas like Nagrota as future-ready IT and AI hubs through the proposed establishment of CoE and IT Parks.

(4) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the lack of coordination between the Information Technology Department and Skill Development institutions to prepare local youth of Nagrota for employment in the IT sector especially AI led industries, indicating the details of proposal, if any for establishing incubation centres, startup support systems, and skill enhancement programmes in the constituency.

Reply:

The Government has already initiated convergence between the Information Technology Department, Skill Development Department to establish Data Labs. Special emphasis is being laid on Artificial Intelligence, Data Analytics, Cyber Security, Cloud Computing, and emerging technologies. Efforts are underway to expand incubation support, start-up mentoring, and entrepreneurship development programmes so that youth from JK UT including Nagrota are equipped to participate in the growing digital economy.

(5) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the safeguards and preparedness measures being proposed by the Government to enable the youth to effectively cope with and benefit from Artificial Intelligence (AI) led disruption across various sectors, including the technology industry. The motion seeks details of the Government's policy framework, skill development programmes, AI-

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focused training initiatives, institutional support, and the timeline for implantation to ensure employability and future-ready workforce development in Jammu and Kashmir.

Reply:

The Government views Artificial Intelligence not merely as a challenge but as an opportunity. The focus is on reskilling, upskilling, and future-proofing the workforce through structured training modules, certification programs, and partnerships with academic and industry stakeholders. Awareness programs are being conducted to prepare students and professionals for the evolving job landscape, while policies are being framed to promote innovation, ethical AI adoption, and responsible deployment of technology.

Mr. Sheikh Khursheed, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs. 100 in Demand Number 1 in order to discuss the protection of the personal data and privacy of citizens using government digital platforms, indicating the measures taken to prevent misuse, unauthorized access or sharing of personal data with private entities.

Reply:

J&K Government fully recognizes that protection of citizens' personal data and privacy is of utmost importance in the digital governance framework of Jammu & Kashmir. All government digital platforms operate under strict security protocols and comply with national guidelines issued by the Ministry of Electronics and Information Technology and other competent authorities like CERT-In, NCIIPC. State Data Centres, encryption standards, role-based access controls, regular security audits and vulnerability assessments are implemented to prevent misuse or unauthorized access.

Citizens' data is not shared with any private entity except where strictly required for service delivery and under legally defined agreements with strong confidentiality clauses. In case of any data breach, there are defined incident response mechanisms, audit trails and accountability provisions to fix responsibility and take corrective action immediately.

(2) I move a cut of Rs. 100 in Demand Number 1 in order to discuss the transparency and fairness in place for blocking online content and fake mobile applications and the action taken against the defaulters.

Reply:

Blocking of websites, online content, and mobile applications in India is done under the Information Technology Act, 2000, especially Section 69A, along with rules made in 2009. These laws allow the Government to block content only in specific situations, such as when it affects the country's security, public order, national integrity, or



involves serious crimes. The law also lays down a proper process, where only authorised officers can issue such orders and these decisions are reviewed from time to time.

Often, the public does not see detailed reasons when content or apps are blocked. This is mainly because it involves sensitive matters like national security or public safety. Even so, every blocking order must be based on valid reasons, must not go beyond what is necessary, and can always be challenged before the courts.

The Government understands that freedom of speech is a fundamental right under the Constitution. Therefore, the Government aims to ensure that all such actions follow proper legal procedures, are applied fairly, and are not excessive. The Digital Personal Data Protection Act, 2023 also supports this approach by requiring that government actions in the digital space be lawful, fair, and reasonable. In the Union Territory of Jammu & Kashmir, the agencies all the central laws and works with authorised to make sure that any blocking of online content or apps is done strictly according to law, properly documented, and reviewed regularly.

The blocking of online content or applications is neither arbitrary nor indiscriminate. It is carried out strictly within a well-defined and robust legal framework that carefully balances the imperatives of national security and public order.

(3) I move a cut of Rs. 100 in Demand Number 1 to discuss the reasons for misusing of information technology laws for harassment or suppression of lawful online sharing of content and the steps taken to ensure its judicious use.

Reply:

The Government acknowledges the importance of preventing any misuse of Information Technology laws for harassment or suppression of lawful online expression. The legal framework governing Information Technology contains in-built safeguards to ensure that such laws are applied in a fair, transparent, and non-arbitrary manner. Actions relating to regulation, investigation, or restriction of online content are undertaken strictly in accordance with the Information Technology Act, 2000 and the rules framed thereunder.

To prevent arbitrary use of IT laws, the following measures are in place:

Procedural safeguards:

Any restrictive action under the IT Act requires due process, including approval by competent authorities, recording of reasons in writing, and adherence to prescribed procedures. Blanket or informal actions are not permitted.

Oversight and review mechanisms:

Orders issued under the IT framework are subject to review by designated committees and are open to judicial scrutiny. Citizens have the right to seek legal remedies before constitutional courts in case of alleged misuse or excess.



Separation of lawful expression from unlawful content:

Lawful criticism, dissent, or expression is not an offence. Action is taken only where content attracts specific statutory grounds such as threats to public order, national security, or commission of cognizable offences.

Capacity building and sensitisation:

The UT of Jammu and Kashmir, in coordination with law-enforcement and concerned agencies, undertakes capacity-building initiatives and advisories to ensure that officials apply IT laws responsibly, proportionately, and with due regard to fundamental rights.

Data protection and proportionality:

The Digital Personal Data Protection Act, 2023 further strengthens safeguards by requiring that any action involving personal data be lawful, necessary, and proportionate, thereby reducing the scope for misuse during enforcement actions.

In the Union Territory of Jammu & Kashmir, all Central IT laws are fully applicable, and their enforcement follows the same constitutional and statutory safeguards. The UT administration remains committed to ensuring that IT laws are used solely for legitimate purposes such as cyber security, prevention of cybercrime, and maintenance of public order, and not for harassment or suppression of lawful online expression.

(4) I move a cut of Rs. 100 in Demand Number 1 in order to discuss the need fulfillment of gap between urban and rural areas, on account of poor internet connectivity, limited digital access and lack of cyber awareness in far-flung and rural constituencies such as Langate, and the steps taken to ensure equal digital opportunities and protection from cybercrime.

Reply:

It is submitted that 93 villages in Langate Block, District Kupwara are covered with 4G services. Cyber awareness programmes are being conducted across the country by MHA, MietY and DoT. In addition, J&K LSA is actively spreading awareness at the filed level about digital opportunities and protection against cybercrime like telecom frauds, SIM misuse and digital safety.

(5) I move a cut of Rs. 100 in Demand Number 1 in order to discuss the steps taken by the Government to prevent the creation and circulation of fake content, misinformation and malicious deepfakes through the misuse of Artificial Intelligence (AI), and to seek details of the regulatory and institutional framework being put in place to monitor and control emerging technologies while ensuring cyber safety, protection of citizens from online harm.

Reply:

Regarding emerging digital threats such as fake content, deepfakes, and misuse of Artificial Intelligence, the Government in collaboration with NIC is actively strengthening cyber awareness, monitoring mechanisms, and coordination with law



enforcement agencies. Awareness campaigns are being conducted to educate citizens, especially youth, about misinformation and online fraud. The Cyber Cell of J&K Police are equipped to handle cases of digital manipulation and online harm. At the same time, the Government is promoting responsible and ethical use of AI, while aligning with national regulatory frameworks to ensure that innovation continues without compromising citizen safety.

Mr. Darshan Kumar, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs. 100/- in Demand No.1 in order to discuss the functioning of the Information Technology Department and the steps taken to strengthen digital infrastructure and e-governance services in Basohli Constituency.

Reply:

The Information Technology Department of Jammu & Kashmir continues to be a front runner in delivering digital governance, focusing on transparent service delivery, paperless administration, and citizen engagement among other UTs.

Key Initiatives and Achievements

Implementation of eOffice 2.0: After the successful implementation of e-Office initiative, the Government has rolled out the e-Office 2.0. in all Tehsil/Block level offices across all Districts of UT. As of now 4061 number of offices and 21968 number of users have been onboarded. The system has ensured transparent file movement, faster decision making and improved administrative efficiency, reenforcing accountability and citizen centric governance.

e-UNNAT Platform:

1546 services have been developed, integrated and are available in online mode with over 84.61 lakh applications processed. Integrated with Meri Pehchaan, e-Payment, RAS, DigiLocker, UMANG, and chatbot *DigiSahayak*. Winner of SKOCH Silver Award and Technology Sabha Award 2025.

Jammu and Kashmir is first in the country to integrate with Meri Pehchaan (National Single Sign On).

Common Service Centres (CSCs):

A total of 900 CSC touch points have been established and are currently operational. Under the DigiDost doorstep service, over 55,000 requests have been received and nearly 39,000 services were delivered. CSCs have facilitated 16 lakh financial transactions worth ₹350 crore, enrolled 80,000 farmers under PMFBY and delivered nearly 20 lakh citizen services, significantly improving last-mile access in rural and remote areas. Besides, integrate departments with DigiLocker for secure digital

document services. Digital CoEs are being established through CSCs in all districts of J&K.

MyGov Jammu & Kashmir

The citizen registration of MyGov has increased from 40,000 to 1,08,680.

UT of J&K is the first UT to have launched any such instance.

Mobile Seva Bulk SMS

62 departmental accounts are registered on m-Seva for bulk SMS service.

Till date approximately 101 lakhs SMSs have been sent through this platform.

Cyber Security Strengthening Initiatives

Significant progress has been achieved in strengthening cybersecurity across the Union Territory. State-level cyber governance mechanisms are fully operational, with CISOs and ISOs nominated in all departments and regular monthly reviews in place. Fourteen Cyber Crisis Management Plans (CCMPs) of different departments have already been approved by CERT-In. More than 200 departmental websites and applications have been secured, and endpoint protection has been enhanced through 5,100 EDR and UEM deployments. Continuous capacity building and security audits are further improving the cyber posture of the UT.

DigiLocker

128 Government services are integrated with DigiLocker.

J&K was the first UT in the country to integrate MGNREGA Job Card, Artesian & Weaver registration card, Ration card & NGDRS (Sale deed/Gift deed) with Meta Data, electricity bill, Water Bill and Water payment receipts on DigiLocker.

Centre of Excellence in Artificial Intelligence

A Centre of Excellence in AI has been sanctioned under the IndiaAI Mission, with a total outlay of ₹20 crore over four years under a 90:10 sharing model between MeitY, Government of J&K/industry partner. The CoE will drive AI adoption in governance, innovation, startups, research, and skill development and shall have the potential to generate job opportunities.

Establishment of IT Parks

IT Parks are proposed to be established at Jammu / Kashmir to promote emerging technologies. These parks will foster collaboration between government, academia, and industry, generating high-skill employment and strengthening the regional digital economy. The proposal is under consideration in the department.

SAKOON 2.0 Application:

The SAKOON 2.0 platform has digitized the entire disaster relief process, replacing manual procedures with an end-to-end online system. Relief disbursement timelines have been reduced from 5–6 months to 15–20 days, ensuring transparency, accountability, and direct benefit transfer.

Gati-Shakti Sanchar Portal:

UT of Jammu and Kashmir has Migrated from GatiShakti Sanchar (RoW) portal (<https://row.gatishaktisanchar.gov.in/>) to Unified Portal for RoW applications (<https://eservices.dot.gov.in/>) which is a single window platform to accept RoW applications integrated among all concerned departments for effective infrastructure creation.

JKLMS (Litigation Management System):

The Litigation Management System (LMS) software web solution has been developed by IT Cell (IT Department) for JKUT aiming to streamline, monitor, and effectively manage legal cases involving government departments, ensuring transparency, efficiency, and timely resolution.

Integrated Water Shed management

IWMP is an official web portal for the Integrated Watershed Management Programme (IWMP) in Jammu & Kashmir, launched in August 2025 for transparent, tech-enabled governance in watershed development, allowing citizens to track projects, access data, and participate in planning for water conservation under the WDC–PMKSY 2.0 scheme. The Site was Launched by Mr. Javid Ahmad Dar (Hon'ble Minister Department of Rural Development & Panchayati Raj) on 07th August 2025

eSAM: System of Assessment

- eSAM has been launched in J&K
- DDO level Admin users and Store users created for all 42 department.
- Three trainings sessions conducted for all 42 departments.
- Currently trainings under process for DDO level user creation and mapping under concerned Administrative Departments.
- Nominations for Admin users received from only 26 departments. (Request for expediting remaining information from 16 Departments)
- Implementation date is 15th Dec. 2025.

Mobile Dost — The Mobile Dost App is an initiative of the IT Cell, IT Dept, Government of Jammu & Kashmir, created to provide citizens with a single point of access for all government services. Through this app, people can easily connect



to Government Services, Emergency Helplines, and various information services directly from their mobile phones. The Mobile Dost App empowers the citizens of Jammu & Kashmir by offering a comprehensive platform where they can access a wide range of Government-to-Citizen, or G2C, services anytime, anywhere, right from their mobile devices. 1546 services have been integrated on Mobile Dost.

BharatNet Phase-II is being implemented in J&K through BSNL as the PMA with a 3-year execution timeline. Desktop surveys for 72 Blocks and 1146 GPs have been completed, while physical surveys have been recommended for 17 Blocks and 200 GPs. Work has already begun in 6 Blocks across both divisions covering 77 GPs, and handover of the existing network is in progress. The Addendum to the Tripartite MoU has been signed by DoT, J&K UT, and BSNL. Centralized billing along with smart metering has been initiated.

4G Saturation Project:

DBN (Digital Bharat nidhi) for 4G saturation - J&K Govt has already transferred land for all 4G towers and progress of the same is being reviewed constantly at all levels. The project targets connectivity to all 4291 GPs, funded through the Digital Bharat Nidhi.

WhatsApp Integration of Government Services

A centralized WhatsApp-based service delivery platform will be introduced to provide secure, real-time, and citizen-friendly access to government services. Around 100–150 high-volume services across 15 departments will be integrated using WhatsApp Business APIs, supported by multilingual chatbots. A provision of ₹3 crore over three years has been proposed, and the DPR is in its final stage.

Mini Security Operations Center (Mini-SOC)

In view of the rapidly evolving cyber threat landscape and increasing digitization of government services, the IT Department is establishing a Mini Security Operations Center (SOC) to ensure continuous cyber surveillance and rapid incident response. With a project outlay of ₹3.36 crore, the Mini-SOC will enable real-time monitoring, threat detection, log correlation, and coordinated response across Government IT systems. The bidding process is underway and is expected to be operational by February 2026.

MeghRaj Cloud (GI-Cloud Adoption)

Due to migration of websites/portals of different Department in J&K State Data Centre which resulted in constraint of space on the SDC. The process of upgradation of J&K State Data Centre has been initiated, however, the Cloud Services of MeghRaj of NIC has been initiated as an intern arrangement with an approved outlay of ₹8.49 crore for one year, the onboarding is in progress.

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Augmentation of State Data Center (SDC)

To support the expanding digital ecosystem, the State Data Centre will be upgraded during FY 2026–27 by enhancing compute and storage capacity and modernizing infrastructure. Integration with Government Cloud platforms will enable a hybrid cloud architecture, ensuring high availability, scalability, and reliability of critical applications. This shall also include establishment of Near Disaster Recovery (DR) Centre and Far DR Centre.

BHASHINI Implementation

The IT Department is working on a proposal for integration of BHASHINI with websites and digital platforms so that web content, services and interfaces become multilingual and accessible in Indian/ local J&K specific languages.

The implementation of BHASHINI shall be transformative step towards building an inclusive, citizen-centric, and accessible digital governance ecosystem across the Union Territory.

Steps taken to strengthen digital infrastructure and e-governance services in Basohli constituency:

e-Governance services are now available online across the Basohli constituency, supported by 106 Common Service Centres (CSCs) that help citizens easily access a wide range of digital services.

The Jammu & Kashmir State Wide Area Network (JKSWAN), set up under the National e-Governance Plan (NeGP), provides secure and high-speed connectivity between government offices at the block level. A SWAN site has been established at the BDO Office in Basohli, equipped with essential networking tools and acts as the last-mile connection, linking block offices to district and UT headquarters, enabling smooth access to e-Governance applications and digital administrative services.

These steps have strengthened the digital infrastructure and delivery of IT-enabled public services and have created employment opportunities for local youth in the area

(2) I move a cut of Rs. 100/- in Demand No. 1 in order to discuss the steps taken to strengthen the internet connectivity, broadband access, mobile network coverage, and digital service delivery in rural and remote areas.

Reply:

The mobile connectivity for uncovered villages and broadband connectivity for all Gram Panchayats are planned to be covered under various schemes of Digital Bharat Nidhi (DBN) of Department of Telecommunication.

Under Amended BharatNet Project, high speed internet connectivity shall be provided to all Gram Panchayats in UT of J&K through OFC Ring Topology. BSNL is the project



implementing agency and tender has been awarded to M/S Sterlite, who is the Project Implementing Agency.

(3) I move a cut of Rs. 100/- in Demand No.1 in order to discuss the measures taken for promotion of IT-enabled services, establishment of digital service centres, skill training in IT for youth, and creation employment opportunities in the constituency.

Reply:

J&K Government is actively promoting IT-enabled services across Jammu & Kashmir with the objective of strengthening digital governance and creating employment opportunities for our youth. Through the technical support of the National Informatics Centre (NIC), various citizen-centric services have been digitized and made accessible online, ensuring transparency, efficiency, and ease of access at the grassroots level. These services are integrated with national platforms to ensure uniform standards, security, and reliability.

To expand outreach at the constituency level, digital service delivery is being strengthened through Common Service Centres (CSCs), Digi Dost, eUNNAT and Mobile Dost initiatives enabling citizens to access government services closer to their homes. These initiatives not only improve service delivery but also generate self-employment opportunities for local entrepreneurs.

In the area of skill development, the Government, in collaboration with National e-Governance Division (NeGD), is implementing capacity-building programs under various Digital India initiatives. Training programs are conducted for government officials as well as youth to enhance digital literacy, cyber security awareness, and advanced IT skills. Special focus is being laid on emerging technologies such as Artificial Intelligence, Data Analytics, Cloud Computing, and Cyber Security to align local talent with industry requirements.

Aga Syed Muntazir Mehdi, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs. 100/-in Demand No. 1 in order to discuss the need to establish IT Park in Ompura Budgam.

Reply:

Government is focusing on strengthening IT infrastructure based on feasibility, availability of suitable land, connectivity, power supply, internet backbone and investment potential. Budgam district holds strategic importance due to its proximity to Srinagar and airport connectivity, which makes it a promising location for future IT and IT-enabled services expansion. A proposal for establishing IT Park in Budgam District is already under consideration of the department and land identification/demarcation is under progress.



Thakur Randhir Singh, Hon'ble MLA to move the following Cut Motions:

(1) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the details of all private IT firms, vendors and consultancy agencies engaged by the Information Technology Department, indicating the nature and scope of work, mode of selection, contract value, payments made, duration of engagement, and measurable outcomes achieved during the last three years.

Reply:

The details of the vendors/private firms engaged in the last three years are as follows:

S. No.	Firms	Nature and Scope	Mode of Selection	Contract Value	Payments made	Duration of Engagement	Measurable Outcomes
1	Grant Thorton	For conducting	GeM		Payments are made as per the terms and conditions of the agreement	5 Years	
2	TechuGo	For providing training and handholding for adoption of Eoffice at the district and block level and for providing support for L.G Sahatya Kendra/ Awaam Ki Awaaz.	GeM		Payments are made as per the terms and conditions of the agreement	1 year	
3	NICSI	Creation of websites and portals of various departments	NICSI		Payments are made as per the terms and conditions of the agreement	1 year	

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(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the details of e-Governance services implemented during the last five years, indicating services notified, services actually operational, downtime or failure rates, grievance redressal timelines and the extent to which such services have reduced physical interface and delays, particularly in rural constituencies like Kalakote-Sunderbani.

Reply:

During the last five years, multiple e-Governance services have been notified and progressively operationalized through web/mobile platforms to ensure time-bound and transparent delivery of eServices. The operational services provide end-to-end online workflows including application submission, online payments, status tracking, and digital delivery of certificates/approvals, citizen notifications etc. Service reliability is monitored through uptime/downtime and transaction failure indicators, and corrective measures such as capacity augmentation, application hardening, and redundancy are undertaken to reduce outages from time to time as and when required. Regular feedback are also taken to improve the delivery of e-Governance services.

The Government is offering a wide range of e-Governance services across multiple sectors to enhance transparency, efficiency, and citizen convenience. In the Citizen Services category, services such as issuance of domicile certificates, marriage certificates, fitness certificate, licenses, permits, scholarship etc are being delivered through online platforms like the JanSugam Portal and the e-Unnat Portal.

Under the Business (G2B) services category, facilities including trade licenses, permissions/NOC fee payments are being provided through a Single Window System to streamline approvals and improve ease of doing business.

Additionally, various Local Government services such as birth /death certificate water billing, building permissions etc have been digitized. In the domain of Land and Records, citizens can access land record viewing, mutation tracking, and obtain online copies of documents. Similarly, other services are being provided through digital platforms, thereby reducing physical interface and ensuring time-bound service delivery.

Grievances are addressed through an integrated grievance redressal mechanism (SAMADHAN) with defined timelines, escalation levels, and monitoring of pendency's. These interventions have substantially reduced physical interface by eliminating office visits for form submission, fee deposit, status enquiry, and document collection, thereby reducing delays and improving citizen convenience.

Over the past five years, e-Governance initiatives have significantly enhanced transparency, efficiency, and time-bound delivery of public services through end-to-end digital platforms. Continuous monitoring, system strengthening, and integrated grievance redressal have improved reliability and accountability. Overall, these reforms



have reduced physical interface and greatly improved citizen convenience and ease of doing business.

Department wise number of e-Governance services currently designed and developed by NIC J&K for various departments during the last five years is as follows:

S.No	Department Name	Total
1	Social Welfare Department	9
2	Horticulture Department	6
3	Revenue Department	64
4	Agriculture Department	170
5	Transport	82
6	Urban Development Department	40
7	Health Department	1
8	Department of Panchayati Raj	1
9	Department of Information and Public Relation	1
10	Jammu Kashmir State Power Development Corporation	1
11	ARI and Trainings Department	1
12	FINANCE (eabkari), GRAS,SRO, MST)	38
13	Jammu and Kashmir Board of School Education	4
14	School Education	7
15	Revenue Court Case Monitoring System	1
16	Jammu and Kashmir Service Selection Board	1
17	Jammu and Kashmir Public Service Commission	1
18	Shri Amarnathji Shrine Board	5
19	J&K Board of Professional Entrance Examinations	1
	TOTAL	434

All the services are designed and developed as per requirements of the department and currently operational. The services are also being upgraded from time to time as per the requirement of the department.

The services are notified under PSGA Act, 2011 by General Administration Department from time to time. Online services can be availed by applicants without any geographical restrictions.



Centralized grievance redressal mechanism has been put in place by J&K Government and all grievances marked to the respective departments are disposed as per timelines.

(3) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the details of monitoring mechanisms, third-party audits, penalties imposed or recoveries made in cases of delayed, failed or non-performing IT projects during the last five years, and responsibility fixed on officers or vendors for cost overruns or non-delivery.

Reply:

Department has established a comprehensive and multi-layered monitoring framework to ensure timely and effective implementation of all IT projects.

1. **Robust Monitoring Mechanisms:** All ongoing and new IT initiatives are monitored through a structured governance model, including periodic review meetings, milestone-based progress tracking, and escalation protocols. Detailed provisions for service delivery, performance indicators, and timelines are clearly specified in the **Master Services Agreement (MSA)** with all System Integrators.
2. **Third-Party Audits:** To ensure transparency and independent oversight, the Department has engaged a dedicated **Third-Party Audit (TPA) agency**. The TPA regularly evaluates project deliverables, system performance, adherence to timelines, security compliance, and Service-Level Agreement (SLA) obligations. The Penalties have been levied strictly as per the Service-Level Agreement (SLA) provisions applicable to the respective projects.
3. **SLA Monitoring and Compliance:** Service-level parameters are rigorously monitored as per the SLA provisions under the MSA. Any deviation, delay, or deficiency is flagged, documented, and acted upon through predefined mechanisms.
4. **Penalties, Recoveries, and Corrective Actions:** In cases of non-performance, delayed delivery, or non-compliance with contractual obligations over the last five years, the Department has imposed penalties and effected recoveries in accordance with the contractual terms. Wherever required, corrective measures have been enforced to bring vendors back into compliance.
5. **Fixing of Responsibility:** Responsibility for cost overruns or non-delivery is fixed strictly as per the MSA. This includes both vendor-side accountability and internal administrative review, wherever applicable. Action is taken in accordance with contractual provisions and established departmental procedures.



Mr. Waheed Ur Rehman Para, Hon'ble MLA to move the following cut motions:

(1) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the details of major IT projects currently under implementation in the Union Territory of Jammu and Kashmir, indicating the district wise budget allocations, funds released, and expenditure incurred so far.

Reply:

The Government of Jammu & Kashmir is implementing several IT and digital infrastructure projects across the Union Territory to strengthen e-Governance, improve service delivery, and expand digital connectivity.

A proposal for establishment of IT Park in J&K UT is currently under consideration of the government in both Jammu and Kashmir divisions to attract private investment in collaboration with a premiere Higher Education Institution (HEI) institution like IIT Jammu, Jammu University, Kashmir University and other reputed local HEIs. The establishment of IT Park requires specific infrastructure development and mainly depends upon the availability of suitable lands, connectivity infrastructure, industry demand and viability assessment etc.

Key focus areas include artificial intelligence, cybersecurity, defense technologies, renewable energy, healthcare technology, and advanced manufacturing. This initiative aims to generate substantial employment, targeting over a thousand direct jobs and several hundred indirect opportunities within five years, while positioning J&K as a competitive destination for technology enterprises and startups through incubation support, world-class shared research facilities, and skill development programs aligned with industry needs. It has further been planned to expand these parks subsequently in a hub and spoke model, beyond Jammu & Srinagar to Tier-2 & Tier-3 areas across UT.

No specific district wise budget allocation has been made in view of the fact that all projects are being implemented at UT level by the department/agencies.

At the district level, initiatives such as strengthening CSC networks, expansion of DigiDost services, rollout of online citizen service platforms, and capacity-building programmes are being actively pursued to ensure last-mile delivery. The CSCs are playing a pivotal role in delivering e-Services to rural and remote areas by acting as digital access points for Government-to-Citizen (G2C) services. Further, 5G saturation and BharatNet expansion across rural areas are significantly scaling up digital footprints in J&K, enhancing connectivity, promoting digital inclusion, and enabling seamless access to online public services and digital opportunities across districts.



(2) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the major IT and digital infrastructure projects currently approved or under execution, indicating the district wise details of sanctioned cost, budget allocation, funds released, expenditure incurred, physical progress achieved, employment generated and timelines fixed for completion of each project.

Reply:

The Digital Transformation efforts of the Department have focused on the following core areas:

- i. Digital Governance Infrastructure Strengthening of the State Data Centre and Disaster Recovery mechanisms. Expansion of e-Office across the Civil Secretariat and Departments for paperless administration. Integration of departmental services with unified online platforms for citizen service delivery. Adoption of cloud-based hosting and security audit mechanisms.
- ii. Broadband & Rural Connectivity Under BharatNet and allied schemes, broadband connectivity is being extended to Gram Panchayats to bridge the digital divide and enable e-services in rural districts.
- iii. Employment & Skill Enablement Promotion of IT/ITES units under industrial incentive schemes and the proposed establishment of IT Parks in Jammu and Kashmir which is currently under consideration of the Department with the objective to create a structured IT/ITES ecosystem is expected to attract private investment and generating local employment.

No specific district wise budget allocation has been made in view of the fact that all projects are being implemented at UT level by the department/agencies.

(3) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the major start-up incubation and innovation project currently sanctioned, indicating district-wise details of approved outlay, budget allocation, funds released, expenditure incurred, number of start-ups supported, infrastructure created, progress achieved, and timelines fixed for operationalizing incubation centres and related facilities.

Reply:

While it is acknowledged that ecosystem maturity in J&K is evolving compared to advanced innovation states like Karnataka and Telangana, focused efforts are underway to strengthen institutional support, ensure timely fund disbursement, and operationalize incubation facilities in a phased manner. The Government has notified the J&K Start-up Policy to promote innovation and entrepreneurship. The policy provides Seed funding assistance, Capital subsidy for eligible IT/ITES units, Patent filing reimbursement, Incubation support through recognized institutions, Market linkage and mentoring support, Incubation and innovation activities are being undertaken in

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collaboration with technical institutions and entrepreneurship development bodies in Jammu and Srinagar. Procedural simplification through online registration and single-window mechanisms has been institutionalized to minimize delays.

The projects like establishment of proposed IT Parks and Centre of Excellence in Emerging Technologies are expected to provide ample opportunities for start-up incubation and innovation.

No specific district wise budget allocation has been made in view of the fact that all projects are being implemented at UT level by the department/agencies

(4) I move a cut of Rs.100/- in Demand No. 1 to discuss concrete institutional and budgetary measures being undertaken to strengthen cyber security infrastructure, , indicating the number of cyber forensic labs, sanctioned or proposed, allocations made, funds released, expenditure incurred, staffing position, training initiatives undertaken, and timelines fixed for operationalizing these facilities across the UT.

Reply:

Establishment of Cyber Forensic Labs pertains to Home Department. A comprehensive Proposal for establishment of the Cyber Forensic Investigation Centre of Excellence (CICE), J&K has been prepared by them in line with prescribed technical specifications and recommendations. The proposal has been submitted to Police Headquarters (PHQ) for further necessary action.

While actively promoting the *Digital J&K* initiative, the Government has put in place strong institutional mechanisms across the Union Territory. Cyber security governance has been institutionalized through monthly review meetings chaired by the Chief Secretary and the establishment of an Information Security Steering Committee under the Secretary, IT Department. CISOs/ISOs and technical experts have been nominated across Departments and districts to ensure decentralized accountability and coordinated response.

Mandatory security audits of all Government websites and applications hosted on SDC and NIC Mini Data Centre have been done, and redundant websites have been decommissioned. Cyber Crisis Management Plans (CCMPs) have been prepared by all Administrative Departments, with 14 already approved by CERT-In. Endpoint security has been strengthened through large-scale deployment of EDR/UEM licenses, enforcement of gov.in email usage, restriction of USB devices, deployment of honeypots, and approval of a mini-Security Operations Centre (mini-SOC). Funds to the tune of 3.97 crores has been release for setting up of mini-SOC.

Regular trainings, cyber drills, Cyber Jagrookta initiatives, and the launch of the e-Security Assessment and Management (eSAM) portal further reinforce a structured and resilient cyber security framework supporting Digital J&K.



Budgetary provisions for cyber security are embedded within IT and Home Department allocations. Staffing, training initiatives, and phased operationalization plans are being addressed systematically.

(5) I move a cut of Rs.100/- in Demand No. 1 in order to discuss the reasons for non-establishment of a dedicated IT Skill development centre, start-up incubator or digital innovation hub in district Pulwama indicating the details of specific projects proposed/sanctioned for the district under the Digital J&K Initiative, indicating also the details of budget allocation, funds released, expenditure incurred, proposed infrastructure, expected employment generation, and timelines for establishing IT and start- up support facilities in Pulwama.

Reply:

The Government affirms that development under the Digital J&K initiative is inclusive and district-neutral, covering all districts including Pulwama. While no exclusive IT skill centre or IT Park has been established in Pulwama as of date, youth and entrepreneurs from the district are eligible for all benefits under the UT Start-up Policy and IT/ITES promotion schemes.

Key interventions benefiting Pulwama include:

- Access to online government services and digital platforms.
- BharatNet connectivity to rural areas once implemented.
- Consideration of future incubation/skilling facilities subject to feasibility and demand assessment.

Sd/-
Minister In-charge



Additional Secretary to the Government,
Information Technology Department

ANNEXURE 'A'

#	Department	Live	Url
1	Information Technology Department J&K	Live	itd.jk.gov.in
2	Raj Bhawan, Jammu & Kashmir	Live	jkrajbhawan.nic.in
3	High Court of J&K and Ladakh	Live	jkhighcourt.nic.in
4	J&K Legal Service Authority	Live	jklsa.gov.in
5	Department of Irrigation & Flood Control Jammu	Live	ifcjm.jk.gov.in
6	Dept. of Technical Education and Youth Services & Sports J&K	Live	yssdept.jk.gov.in
7	Public Works Department J&K	Live	pwdrb.jk.gov.in
8	State Motor Garages Department, J & K	Live	jksmg.jk.gov.in
9	J&K Forensic Science Laboratory	Live	fsl.jk.gov.in
10	Department of Law, Justice and Parliamentary Affairs J&K	Live	law.jk.gov.in
11	Finance Department, J&K	Live	jakfinance.jk.gov.in
12	Directorate of Accounts and Treasuries (J&K)	Live	jkdat.jk.gov.in
13	J&K Transport Department	Live	transport.jk.gov.in
14	Motor Vehicle Department, J&K	Live	jaktrans.jk.gov.in
15	Department of Social Welfare J&K	Live	socialwelfare.jk.gov.in
16	Jammu & Kashmir International Arbitration Centre,	Live	iac.jk.gov.in
17	Divisional Commissioner Jammu	Live	divcomjammu.gov.in
18	Home Department, J&K	Live	home.jk.gov.in
19	State Judicial Academy J&K	Live	ja.jk.gov.in
20	PM Poshan Shakti Nirman Department of School Education, J&K	Live	pmposhan.jk.gov.in
21	Samagra Shiksha Department of School Education	Live	samagrashiksha.jk.gov.in
22	Labour And Employment Department J&K	Live	labourem.jk.gov.in
23	Jal Shakti Department, Government Of Jammu & Kashmir	Live	jalshakti.jk.gov.in
24	Command Area Development, Jammu.	Live	cadjmu.jk.gov.in
25	Command Area Development, Kashmir.	Live	cadkashmir.jk.gov.in
26	Directorate of Agriculture, Jammu	Live	diragrijmu.jk.gov.in
27	Department of Agriculture & Farmers Welfare, Kashmir	Live	diragrikmr.jk.gov.in
28	Agriculture Production Dept J&K	Live	apd.jk.gov.in
29	Animal And Sheep husbandry Deptt. JK	Live	ash.jk.gov.in
30	Department of Sheep Husbandry Kashmir	Live	sheephusbandrykashmir.jk.gov.in
31	Directorate of Sheep Husbandry Jammu	Live	sheepjammu.jk.gov.in
32	Animal Husbandry Jammu	Live	animalhusbandryjammu.jk.gov.in
33	Housing And Urban Development Department, Govt. Of J&K	Live	hudd.jk.gov.in
34	Govt Medical College Jammu	Live	gmcjammu.jk.gov.in
35	Directorate of Archives	Live	archives.jk.gov.in
36	Directorate of Tourism, Jammu	Live	jammutourism.jk.gov.in
37	Department of Social Forestry, J&K	Live	socialforestry.jk.gov.in
38	Forest, Ecology And Environment Department, Government Of Jammu And Kashmir	Live	forestadm.jk.gov.in
39	J&K Traffic Police	Live	trafficpolice.jk.gov.in
40	Anti Corruption Bureau, Jammu & Kashmir	Live	acb.jk.gov.in
41	J&K Cooperatives Department	Live	jkcooperative.jk.gov.in
42	Directorate of Food Civil Supplies and Consumer Affairs JK	Live	fcscakashmir.jk.gov.in
43	Department of Food, Civil Supplies and Consumer Affairs Jammu	Live	fcscajammu.jk.gov.in
44	Department of Food civil, Supplies and Consumer Affair	Live	fcsc.jk.gov.in
45	Ari, Trainings & Grievances Department	Live	aritrainings.jk.gov.in
46	Chief Engineer Designs, Inspections And Quality Control J&K	Live	cediq.jk.gov.in
47	Sainik Welfare Department, J&K	Live	sainikwelfare.jk.gov.in
48	Excise Department J&K	Live	jkexcise.nic.in
49	Department of Science and Technology	Live	sandt.jk.gov.in
50	Department of Civil Aviation, J&K	Live	cac.jk.gov.in
51	I&C Department J&K	Live	industriesccommerce.jk.gov.in
52	Directorate of Industry and Commerce, Kashmir J&K	Live	industriescashmir.jk.gov.in
53	Election Department, Jammu And Kashmir	Live	ceojk.nic.in
54	Department of Legal Metrology	Live	legalmetrology.jk.gov.in

55	Financial Commission Revenue, JK	Live	jkfcr.nic.in
56	Joint Electricity Regulatory Commission J&K and Ladakh	Live	jercjkl.jk.gov.in
57	Public Libraries and Research	Live	publiclibraries.jk.gov.in
58	Advocate General	Live	advgen.jk.gov.in
59	Mining	Live	mining.jk.gov.in
60	Funds	Live	localfundaudit.jk.gov.in
61	Divisional Commissioner Kashmir	Live	divcomkashmir.jk.gov.in
62	Kathua	Live	Kathua.nic.in
63	Samba	Live	Samba.nic.in
64	Jammu	Live	Jammu.nic.in
65	Reasi	Live	Reasi.nic.in
66	Poonch	Live	Poonch.nic.in
67	Rajouri	Live	Rajouri.nic.in
68	Doda	Live	Doda.nic.in
69	Ramban	Live	Ramban.gov.in
70	Kishtwar	Live	Kishtwar.nic.in
71	Udhampur	Live	Udhampur.nic.in
72	Anantnag	Live	Anantnag.nic.in
73	Srinagar	Live	Srinagar.nic.in
74	Baramulla	Live	Baramulla.nic.in
75	Budgam	Live	Budgam.nic.in
76	Shopian	Live	Shopian.nic.in
77	Pulwama	Live	Pulwama.nic.in
78	Kupwara	Live	Kupwara.nic.in
79	Bandipore	Live	Bandipore.nic.in
80	Ganderbal	Live	Ganderbal.nic.in
81	Kulgam	Live	Kulgam.nic.in
82	Relief Organisation (Migrants), Jammu JK	Live	rrcm.jk.gov.in
83	RTI Portal	Live	rtionline.jk.gov.in
84	Building Permission PDA	Live	obps-pda pahalgam.jk.gov.in
85	Department of Food, Civil Supplies and Consumer Affairs	Live	feastjk.gov.in
86	JK PSC	Live	jkpsc.nic.in
87	Finance Department, J&K	Live	jkcpis.nic.in
88	JK Police	Live	jkpolice.gov.in
89	GAD	Live	jkgad.nic.in
90	JKSSB	Live	jkssb.nic.in
91	JKBOSE	Live	jkbose.nic.in
92	Revenue	Live	jkrevenue.nic.in
93	Estates Department, JK	Live	estates.jk.gov.in
94	Department of Hospitality and Protocol	Live	jkhospitalityprotocol.nic.in
95	SASB	Live	jkasb.nic.in
96	Finance Department, J&K	Live	jkgras.jktreasury.gov.in
97	Finance Department, J&K	Live	jkpaysys.gov.in
98	JK BOPEE	Live	jkbopee.gov.in
99	Jammu	Live	esutra.jk.gov.in
100	Department of Employment, JK	Live	jakemp.nic.in
101	EXCISE DEPARTMENT J & K	Live	eabgari.jkexcise.nic.in
102	State taxes department, J&K	Live	jkcomtax.gov.in
103	Department of Registration	Live	ngdrs.jk.gov.in
104	Ration Card Management System	Live	jk.smartpds.nic.in
105	Aadhaar enabled Public Distribution System -AePDS	Live	epos.jk.gov.in
106	GAD	Live	epm.jk.gov.in
107	Labour And Employment Department J&K	Live	lccms.jk.gov.in
108	Home Department, J&K	Live	pdimpcc.jk.gov.in
109	Home Department, J&K	Live	pdimp.jk.gov.in
110	Health and medical Education	Live	medleapr.jk.gov.in
111	Finance	Live	pensionsuvidha.jk.gov.in/
112	Finance	Live	esfc.jk.gov.in

113	ITD	Live	tejas.jk.gov.in
114	GAD	Live	hrms.jk.gov.in
115	Eoffice instance	Live	kassparrow.jk.gov.in
116	Eoffice instance	Live	jaksparrow.jk.gov.in
117	Revenue Department	Live	lr.jk.gov.in
118	Agriculture and Allied Sectors	Live	hadp.jk.gov.in
119	Education	Live	schedujammu.nic.in
120	Jammu And Kashmir Special Tribunal	Live	sptribunal.jk.gov.in
121	Forest Protection Force Jammu & Kashmir.	Live	fpf.jk.gov.in
122	Directorate Of School Education, Kashmir	Live	dsek.jk.gov.in
123	Geology And Mining Department	Live	geomin.jk.gov.in
124	Ministry of Micro, Small & Medium Enterprises J&K	Live	msmedijammu.gov.in
125	Higher Education	Live	jkhighereducation.nic.in
126	Railway Recruitment Board Jammu / Srinagar	Live	rrbjammu.nic.in
127	Patnitop Development Authority Udhampur	Live	patnitop.jk.gov.in
128	Planning Department	Live	jkplanning.gov.in
129	Finance Department, J&K	Live	sims-jk.gov.in
130	State Election Comm	Live	secjk.nic.in
131	Directorate of Economics & Statistics JK	Live	ecostatjk.nic.in
132	Registrar Cooperative Societies, JK	Live	rscsjk.nic.in
133	Criminal Investigation Department, J & K	Live	cid.jk.gov.in
134	Planning Development & Monitoring Department JK	No	pdmd.jk.gov.in
135	RERA JK	Live	rera.jk.gov.in
136	Jal Shakti Department	Live	jalsunwayi.jk.gov.in/jalsunwayi
137	Planning Development & Monitoring Department JK	Live	ecompendium.jk.gov.in
138	Evacuee Properties	Live	jkcustodian.jk.gov.in
139	IT Department	Live	aas.jk.gov.in
140	IT Department	Live	eunnatdashboard.jk.gov.in
141	IT Department	Live	messaging.jk.gov.in
142	IT Department	Live	eunnat.jk.gov.in
143	Department of School Education J&K	Live	schooleducation.jk.gov.in
144	Department of Rural Development Kashmir	Live	drdk.jk.gov.in
145	Department of Rural Development Jammu	Live	drdj.jk.gov.in
146	JKIMPA	Live	jkimpa.jk.gov.in
147	Urban engineering	Live	ueed.jk.gov.in
148	JKSWRRA	Live	jkwrra.jk.gov.in
149	JKForest	Live	forest.jk.gov.in
150	Elec S Assets Mgt	Live	esam.jk.gov.in
151	JK Event SewaParv (Event Based Site and Closed)	Live	https://sewaparv.jk.gov.in/
152	JK Treasury	Live	jktreasury.gov.in
153	Funds JK Intranet	Live	fundsorg.jk.gov.in
For Internal Use of Departments / NIC			
154	GST Finance Intranet	Live	10.148.2.10
155	NIC NOC Intranet	Live	10.149.5.21
156	NICICARD Intranet	Live	10.149.5.25
157	NIC Imprest Intranet	Live	10.149.5.23/impres
158	RCAD Intranet	Live	10.149.5.23/RCAD
159	Pension SWD Intranet	Live	10.149.5.110
160	JKEDIS Intranet	Live	10.148.2.19
161	JK Estore Intranet	Live	10.149.5.23/estore
162	GIT Server JK Intranet	Live	10.149.5.99

Department : Information Technology

Annexure 'B'

Demand No. : 01	Major Head : 4075
Minor Head : 800	Group Head : 0011

Revised Estimate 2025-26 & Budget Estimate 2026-27(B-12) UT Capex

(Amount in lakh)

S.NO	Name of the Work/activity wise	District	Location	Project Initiation Year	Original cost of the project	Revised cost	Whether AA/TEC approved, If Yes, No. & date	Cumulative Expenditure ending March 2025	Approved Capex Budget for 2025-26	Funds released by 2025-26	Exp. During ending Nov 2025	Anticipated Expt. 2025-26	Proposed outlay 2025-27	Target date of completion	Physical Status	Remarks
On-going																
1	GADSS2021100004/ Upgradation of Data Centre, J&K	Jammu	Near Civil Secretariat Jammu	2019-20	12466.07	12466.07	Yes, GO No. 13 (JK) ITD of 2020 dated 02.03.2020.	6000.00	10.00	8.50	0.00	1487.18	4158.64	Inaugrated /completed financially Incomplete.	18	The liability of approximately Rs. 15.00 Cr has become due for 5 years (on quarterly basis) under O&M component and has to be released subject to clearance by TPA. Besides, * 4158.64 includes Capex liability of Rs 39 Cr and OPEX for 4 quarters of FY 25-27, @ 64.66 per quarter.
2	GADSS2021100024 Setting up of Wired LAN for Civil Secretariat Jammu - with 5 years maintenance and support.	Jammu	Secretariat Jammu	2020-21	1164.14	1164.14	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	0.00	10.00	8.50	0.00	0.00	0.00	2025-26		Tender finalized and LI was identified. However, the cost of strating from 2020-21 onwards, shall be submitted for approved cost. Hence, the project couldn't taken up.
3	GADSS2021100025 Setting up of Wired LAN for Civil Secretariat Srinagar - with 5 years maintenance and support.	Srinagar	Civil Secretariat Srinagar	2020-21	1357.27	1357.30	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	0.00	10.00	8.50	0.00	0.00	0.00	2025-26		Project discontinued as the initial approval was for 5 years strating from 2020-21 onwards, shall be submitted for approved cost. Hence, the project couldn't taken up.
4	GADSS2021100026 Setting up of dedicated 5Gbps Internet Lease Line for both Secretariats Jammu and Srinagar for 5 years.	Srinagar	Civil Secretariat Sgr/Jmu	2020-21	450.29	450.30	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	41.43	144.19	122.57	72.10	144.19	0.00	2025-26		Project discontinued as the initial approval was for 5 years strating from 2020-21 onwards. Also, In view of resumption of Darbar move a fresh DPR is required due to increase in LAN points. DPR is under preparation and shall be submitted for tender.
5	GADSS2021100027 Setting up of MHS for e-office for 5 years	Srinagar	Civil Secretariat Sgr/Jmu	2020-21	268.96	269.00	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	47.99	24.22	20.59	12.10	24.22	0.00	2025-26	90%	Project discontinued as the initial approval was for 5 years strating from 2020-21 onwards.
6	GADSS2021100030 Disaster Recovery Centre (outside of J&K Seismic Zone alongwith its upkeep and maintenance) for 5 years.	Sakthidrabha	Sakthidrabha	2020-21	454.30	2500.00	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	8.09	50.00	42.50	0.00	0.00	0.00	2025-26		* Office has been migrated to NICSHaiter Data Centre. * There is a need for complete DR for our UT. The funds for the same shall be requisitioned separately as a project. * A revised DPR shall be prepared for the same.
7	GADSS2021100029 Handholding and Training for e-office Rollout and operations -	Civil	Civil	2020-21	257.24	257.20	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	248.24	10.00	8.50	0.00	9.26	0.00	2025-26	100%	Completed e-office 1.0 } Handholding/Training
8	GADSS2021100031 Gap IT Infrastructure with 5 years maintenance and support.	Civil	Civil	2020-21	1329.86	1329.90	AC Decision No. 32/4/2021, dt:10.03.2021 & GO No. 17-JK(ITD) of 2021, dt:15.03.2021.	113.95	914.09	776.98	470.00	1205.95	0.00	2025-26	43%	Gap Infrastructure shall be used for procurement of IT Infrastructure for employees of Civil Secretariat, J&K as per the approved DPR from AC decision. VC's for the offices of Honble Ministers/Secretaries, All in one PCs, Laptops, Scanners, Printers etc. shall be procured through tendering on GEM Portal.

9	GAUSS2021100015	Establishment of Center of Excellence/IT Cell	Sgr/Jmu	Secretary	2022-23	1150.00	1150.00	49JK ITD Of 2022 Dt 12-09-2022	200.00	55.00	46.75	27.50	170.00	400.00	2026-27	80%	<ul style="list-style-type: none"> Total Budget Outlay of Rs.11.50 Cr was sanctioned by the competent Authority (HIG) for five years starting from 2022-23 onwards. In accordance with the directions issued by the Chief Secretary of Jammu and Kashmir during the review meeting of the Information Technology Department on May 30, 2022, a proposal was submitted to the Finance Department for hiring and deploying 26 technical resources through NCS to establish a dedicated IT Cell. The Finance Department, vide O. No. FD-Code/94/2022-02-1227 dated June 21, 2022, conveyed its concurrence to the proposal. Approval was granted for the hiring of manpower on an outsourced basis at a total cost of ₹2.5 crore for the financial year 2022-23. The approved budget includes the salary component for the resources as well as the immediate logistical
10	GAUSS2021100019	My Gov application	Web based	Web based	2022-23	25.00	25.00	64JK ITD Of 2022 Dt 6-10-2022	0.00	12.50	10.63	0.00	8.00	17.00	2026-27	80%	<ul style="list-style-type: none"> The recruitment of three resources under JKgov is currently underway through a Gem tender. The tender was opened on 18-11-2024, and the technical
11	GAUSS2021100018	Upgradation of IT Skills (Capacity Building Programme for employees of J&K UT)	Jammu/Sri nagar	Civil	2023-24	25.00	250.00	-	0.00	45.00	38.25	21.52	45.00	200.00	2026-27	80%	<ul style="list-style-type: none"> Proposed capacity building programmes on various IT aspects like Cyber Security, Networking, Block Chain,E-governance,AI /PMP,GPR etc
12	GAUSS2021100016	Information Education and communication (IEC) awareness activities	Sgr/Jmu	Secretary	2023-24	150.00	250.00	-	363.88	45.00	0.00	0.00	0.00	0.00	-	80%	<ul style="list-style-type: none"> 1. proposed capacity building programmes on various IT aspects like Cyber Security,Block Chain,E-governance,AI /PMP,GPR etc
13	GAUSS2021100020	New e-Governance Initiatives in UT	Web based	Web based	2023-24	289.00	700.00	71-JK(ITD) of 2023 dt. 1-12-2023	378.56	200.00	0.00	0.00	0.00	0.00	-	50%	<ul style="list-style-type: none"> TPA has been onboarded and has been working since March 2024. The TPA does audit of SWAN, SDC and other infra projects besides auditing all websites and applications.
14	GAUSS2021100021	3rd Party Audit of Information Technology Projects	All IT Infra Across J&K	All IT Infra Across J&K	2023-24	498.43	498.43	Govt Order No-45-JK ITD of 2023 Dated 5.06.2023	0.00	50.00	42.50	25.00	331.00	100.00	2026-27	5%	<ul style="list-style-type: none"> The project couldn't take off as the scope has to be revised due to shifting of e-office. Hence, the project shall be proposed under new project as and when the DPRs are Revised.
15	GAUSS2021100017	Near DR site of SDC	2023-24	2000.00	2000.00	0.00	10.00	5.00	0.00	0.00	0.00	0.00	0.00	0.00	2025-26	Nil	
Total Ongoing Projects :						21885.56	24667.34		7402.14	16990.00	1139.77	628.22	3224.80	4875.64			
New Projects :																	
16	Digital Village Centre (DVC) Phase 2	Jammu/Sri nagar	2025-26	500.00	500.00	0.00	25.00	21.75	0.00	0.00	0.00	0.00	0.00	0.00	2025-26	To be reappropriated	Project was not properly conceived.Hence, recommended to be dropped.
17	Augmentation of SDC(Mid term Augmentation + Physical Infrastructure/Civil)	Jammu/Sri nagar	2025-26	1000.00	1000.00	0.00	5.00	4.25	0.00	0.00	0.00	834.00	156.00	0.00	2026-27	Tending being done.	Very important project to augment capacities of SDC which act as backbone of UT Infra.
18	Digital Signage Project	Jammu/Sri nagar	2025-26	400.00	400.00	0.00	10.00	8.50	0.00	0.00	0.00	0.00	200.00	0.00	2027-28	To be reappropriated	Digital Signage Project shall project the dissemination of information at District and Panckayat level to the citizens. The Digital Signage shall help to give informative Audio/Video and Government Advertisement as Digital Signage across highways as well. This will help to take initiatives of Govt to the masses at ground level.
19	Unified Dashboards	Jammu/Sri nagar	2025-26	2000.00	2000.00	0.00	5.00	4.25	0.00	0.00	0.00	0.00	0.00	0.00	-	To be reappropriated	Project was not properly conceived.Hence, recommended to be dropped.
20	Digitization of Office Records for Office of UT of J&K	Jammu/Sri nagar	2025-26	500.00	500.00	0.00	10.00	8.50	0.00	0.00	0.00	0.00	0.00	0.00	2027-28	To be reappropriated	It was decided in the meeting to seek empanelment for undertaking the digitization of office records on demand basis. The chair also directed to expedite the approval process of the same so that on-boarding of empanelment of digitization vendors is completed in time bound manner.

