

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1669
TO BE ANSWERED ON 13.02.2019**

PASSENGER AMENITIES

1669. DR. KULAMANI SAMAL:

Will the Minister of RAILWAYS be pleased to state:

- (a) the types of passenger amenities provided by the Railways in different railway stations in the country;**
- (b) whether foot over-bridge, station boundary and waiting rooms for passengers are available in all railway stations of Cuttack to Paradeep railway link and if so, the details thereof;**
- (c) the existing system of monitoring and checking the availability of passenger amenities provided by the Railways in different railway stations in Odisha and especially in all railway stations of Cuttack-Paradeep railway link; and**
- (d) the steps taken by the Government to significantly improve the passenger amenities in different railway stations in Odisha and especially in all railway stations of Cuttack to Paradeep railway link?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 1669 BY DR. KULAMANI SAMAL TO BE ANSWERED IN LOK SABHA ON 13.02.2019 REGARDING PASSENGER AMENITIES

(a): The passenger amenities provided at Railway stations are broadly categorised in three types which are Minimum Essential Amenity, Desirable Amenity and Recommended Amenity.

(b): In Cuttack to Paradeep railway link, five stations viz. Gorakhnath, Kandarpur, Rahama, Raghunathpur and Badabandha have already been provided with Foot Over Bridge (FOBs). The works for provision of FOB at six others stations viz. Bagadia, Banabihari Gwalipur, Nimkana, Badakhandita, Jhankadasarala road and Mattagajpur have been sanctioned. At Paradeep railway station, no FOB is available since only one platform is at this station. Gopinathjew Bankund halt station has been commissioned recently where no FOB is available. As per new norms, Foot Over Bridge (FOB) has now been included in Minimum Essential Amenities (MEA) for all categories of stations. The Foot Over Bridge shall accordingly be provided at all the stations over Indian Railways in a phased manner.

Waiting halls have been provided at all stations in Cuttack to Paradeep railway link as per laid down norms.

Station boundary walls are available at all stations in Cuttack – Paradeep section.

(c): A master plan for each station is prepared on the basis of survey carried out by the Zonal Railways regarding available amenities vis-a-vis norms of Minimum, Desirable and Recommended level of passenger amenity.

In order to maintain the amenities provided at stations in good working order at all times, maintenance staff carries out repairs needed to restore amenity to functional order immediately after receipt of information from the station staff.

(d): Improvement of passenger amenities on Indian Railways is a continuous and on-going process. With a view to meet the expectations of the passengers, Indian Railways is making all out efforts to provide improved facilities at the stations and works in this regard are undertaken depending upon volume of the passenger traffic and inter-se priority, subject to availability of funds.
