

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 1615
TO BE ANSWERED ON 21ST SEPTEMBER, 2020**

LANDLINE AND MOBILE PHONE CONNECTIONS

†1615. SHRIMATI POONAMBEN MAADAM:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of landline and GSM Mobile phones of MTNL functioning in Delhi and Mumbai and the number of landline and GSM Mobile phones of BSNL functioning during each of the last five years and the current year, State/UT-wise;
- (b) the reasons for huge decline if any, in the number of landline and GSM Mobile phones of both the PSUs during the said period;
- (c) whether the Government has conducted any enquiry with regard to the working of higher officials of these PSUs in this regard; and
- (d) if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS, EDUCATION AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

- (a) State/UT wise number of landline and GSM Mobile phones of Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) during each of the last five years and the current year, as reported by BSNL and MTNL, is at Annexure.
- (b) BSNL and MTNL have informed that decline in landline numbers is due to general trend of shifting of subscribers to mobile services. As regards mobile connections, number of mobile subscribers of BSNL are increasing every year. However, the number of mobile subscribers is decreasing for MTNL. Stiff competition in telecom sector and absence of 4G service in the network of MTNL are the major reasons of decline in mobile connections of MTNL.
- (c)&(d) Department of Telecommunications (DoT) has conducted no enquiry with regard to the working of higher officials of these PSUs in this regard.

Annexure to part-(a) of the Lok Sabha Unstarred Question No.1615 for 21.09.2020

Number of mobile subscribers as on

S. No.	Name of the State	31.3.2016	31.3.2017	31.3.2018	31.3.2019	31.3.2020	31.7.2020
A	BSNL						
1	Andhra Pradesh	6366739	6597126	6792894	6880040	6784672	6732788
2	Arunachal Pradesh	308985	329911	319707	296045	231753	220852
3	Assam	1249917	1443451	1902223	2560859	2809624	2853898
4	Bihar	2235582	2876158	3126849	3238116	4098777	4178480
5	Chhattisgarh	1374443	1593528	1975713	2086068	2182121	2192080
6	Goa	165998	181561	184847	186872	177239	172167
7	Gujarat *	3550460	4811203	5782647	5958786	6103193	6107391
8	Haryana	3196266	3711636	4476401	4928753	5003797	5034319
9	Himachal Pradesh	1687579	2147061	2570122	2820212	2991601	3001782
10	Jammu & Kashmir	1275103	1451235	1573943	1242060	1257282	1269147
11	Jharkhand	906140	1127652	1303175	1328221	1529549	1552027
12	Karnataka	6885739	6976379	7180972	7197784	7318035	7265504
13	Kerala	7367861	8931810	10372203	10822426	10865631	10869002
14	Madhya Pradesh	2899111	3503586	3979495	4095262	4186829	4146857
15	Maharashtra	5622852	6277883	6896838	7017225	6874289	6889460
16	Manipur	196248	175283	199208	152857	119092	113489
17	Meghalaya	204908	223454	249614	330666	317123	319761
18	Mizoram	169274	186829	203083	258665	223825	230716
19	Nagaland	282592	252433	145113	132419	103373	98512
20	Odisha	4101667	4996060	5409656	5747860	6227956	6395337
21	Punjab	3566447	4541692	5346523	5452464	5779360	5831493
22	Rajasthan	3899673	5469181	5501322	5914348	6273913	6334243
23	Sikkim	35020	33672	36003	41373	62754	65278
24	Tamil Nadu	8536993	9002541	10862843	11821335	12361434	12300216
25	Telangana	3258251	3305064	3323055	3291559	3095804	3058843
26	Tripura	316179	347738	376301	453924	427337	814649
27	Uttar Pradesh	12099184	15625466	16263815	16301904	16126733	16183882
28	Uttarakhand	982718	1284337	1359564	1485056	1531499	1537766
29	West Bengal	2069222	2361899	2785734	3041606	4176827	4342302
Union Territories							
1	Andaman & Nicobar Islands	351116	395900	301550	259288	227695	215939
2	Lakshadweep	85600	85600	85600	68192	78662	79305
3	Puducherry	168694	190326	222556	230223	243095	240679
Total		8,54,16,561	10,04,37,655	11,11,09,569	11,56,42,468	11,97,90,874	12,06,48,164
B	MTNL						
1	Delhi	23,18,460	2327203	2279634	2213046	2181486	2174737 [#]
2	Mumbai	12,42,396	1300117	1277426	1240177	1178701	1168445 [#]
Total		35,60,856	36,27,320	35,57,060	34,53,223	33,60,187	33,43,182[#]

* includes figures of Dadar & Nagar Haveli and Daman & Diu

Figures as on 31.08.2020

Number of landline subscribers as on

S. No.	Name of the State	31.3.2016	31.3.2017	31.3.2018	31.3.2019	31.3.2020	31.7.2020
A	BSNL						
1	Andhra Pradesh	778662	710543	608909	549575	425528	401178
2	Arunachal Pradesh	24092	24011	23944	23881	23026	21487
3	Assam	158772	153165	134580	111518	95015	91091
4	Bihar	166156	155932	125458	110606	86643	82013
5	Chhattisgarh	132438	133444	127420	122634	114261	61470
6	Goa	121903	116512	107567	96580	81710	78235
7	Gujarat	1162267	1100684	1040860	999719	637948	562135
8	Haryana	305885	282293	239944	209003	175363	158566
9	Himachal Pradesh	164336	142809	120440	110078	94579	88052
10	Jammu & Kashmir	131214	134283	115678	102447	120470	109156
11	Jharkhand	144935	138505	122258	104909	59679	57217
12	Karnataka	1294726	1229813	1104785	1021570	863720	818104
13	Kerala	2181198	1993404	1862708	1779169	1441280	1341221
14	Madhya Pradesh	608789	580875	538285	527960	244156	236476
15	Maharashtra	1412933	1302840	1150698	987482	796102	748299
16	Manipur	21448	22227	20757	20379	17930	16451
17	Meghalaya	19259	18954	18330	17361	14927	14344
18	Mizoram	18358	17237	15097	13700	11254	10453
19	Nagaland	13498	13258	11787	7775	5873	5597
20	Odisha	294061	279674	265031	223052	185731	170386
21	Punjab	659460	586185	467488	394359	314234	285150
22	Rajasthan	646839	599739	504786	439056	356233	318890
23	Sikkim	7100	6883	6694	6407	5139	5062
24	Tamil Nadu	1835818	1686203	1493481	1380516	1129003	1052382
25	Telangana	561993	505619	445415	410769	328580	303137
26	Tripura	27522	25115	22009	20515	17944	17238
27	Uttar Pradesh	654806	619110	568962	530540	414600	308537
28	Uttarakhand	123302	116308	103452	92747	73173	62729
29	West Bengal	1009622	911929	810868	678505	530140	535624
Union Territories							
1	Andaman & Nicobar Islands	12954	14341	16529	17095	16570	16744
2	Dadar & Nagar Haweli	3967	3880	3990	4076	2227	1660
3	Daman & Diu	6189	5861	5666	5628	3551	3409
4	Lakshadweep	6229	6229	6229	4401	4312	4266
5	Puducherry	51639	51099	46047	43397	36202	34011
Total		1,47,62,370	1,36,88,964	1,22,56,152	1,11,67,679	87,27,103	80,20,770
B	MTNL						
1	Delhi	1615433	1601487	1538377	1481900	1395358	1367374
2	Mumbai	1888655	1860887	1808191	1761740	1698442	1683058
Total		35,04,088	34,62,374	33,46,568	32,43,640	30,93,800	30,50,432
