

CAREER OBJECTIVE	<p>A Self-motivated, organized professional with zeal to excel. I have been appreciated for my practical approach to problem solving and perseverance. I enjoy working on my own initiative or in a team. I have been known to be reliable, hardworking and eager to learn. I would love to work in organization where my contribution is valued and new challenges are thrown at me every day.</p>
OVERALL WORK EXPERIENCE	<ul style="list-style-type: none"> ➤ Having 4.3 years of working experience with ERICSSON INDIA GLOBAL SERVICES PRIVATE LIMITED (Bengaluru) as Solution Integrator. ➤ On-site execution of Solution and Integration for ATM (Algiers, Algeria), Vodafone (India-Pune, Mohali, Lucknow, Mumbai), Claro (Santiago, Chile) projects.
ACCOMPLISHMENTS & CERTIFICATIONS	<ul style="list-style-type: none"> ➤ Best performer award for Onsite Project Management for AT-LTE, ALGERIA and VODAFONE, INDIA project. ➤ Linux Essentials Certification from LPI ➤ LPIC-1 Linux Server Professional Certification Exam 101-400 ➤ Six months training at Rajasthan State Mines & Minerals Ltd. as part of post graduate Master of Computer Application program (MCA). ➤ Stood Second in order of merit in Bachelors of Home Science. ➤ National Service Scheme two year program which included conducting nukkad natak in Rajasthan villages, nutrition awareness weeks, training rural women in Indian handicrafts, sanitization awareness among school children and villagers, planting trees and cutting grasses, cleaning the workplaces, poster/rangoli/mehndi/ food stalls making. ➤ Participated in Jaipur Marathon 2011 Dream Run. ➤ Certificate in Kathak Dance.
EMPLOYMENT HISTORY	<p>Previous Organization : Ericsson India Global Services Pvt. Limited.</p> <p>Designation : Solution Integrator</p> <p>Period : From December 2012 to March 2017</p>
WORK PROFILE SUMMARY	<ul style="list-style-type: none"> ➤ Over 4.3 years of experience in Telecommunications industry with profound knowledge in Ericsson Charging System. Key expertise includes, end to end business testing, functional, integration and system testing, installation, Operation & Maintenance of a variety of Ericsson products. ➤ Easily collaborate with stakeholders, developers and Project managers to accomplish milestones. ➤ Executed successful Installation, Business configuration and Upgradation of Ericsson Charging System CS5 SDP/AIR/ECMS/MINSAT/VS. ➤ Working experience on tools - SOAP UI, SQL developer, putty, Wireshark. ➤ Knowledge of Testing – Tariff Based, UAT. <ul style="list-style-type: none"> • IN Expertise : Business Configuration, ECMS, MINSAT, SDP, AIR • LANGUAGE : C, C++, JAVA

QUALIFICATION

Level	Qualification	Board / University	Year of Passing	% Marks
SSLC	10 th	St.Fidelis school	2004	77.60%
HSC	12 th	Aligarh Muslim University	2006	55.00%
Graduate	BSC Home Science	Banasthali University	2009	78.41%
Post Graduate	Master of Computer Application	Bansathali university	2012	69.37%

PERSONAL**INFORMATION**

Fathers Name : Vijay Kumar Agrawal
 Marital Status : Single
 Nationality : Indian
 Language Known : English & Hindi
 Date of Birth : 17 October 1988
 Address : Vijay Shree & Associates, B-4, Gopal Puri,
 Pala Road, Aligarh, Uttar Pradesh (PIN-202001)

STRENGTHS**INTERESTS &****ACTIVITIES**

- Excelled in developing and maintaining a good rapport in the circle with the help of strong Interpersonal and presentation skills.
- Ability to manage multiple tasks simultaneously and believe in teamwork.
- Dedicated and hard working.
- Zeal to learn new things
- Travelling and exploring the world while serving the society.

WORK PROFILE**DETAILS**

**Solution Integrator at Ericsson
 IN – Engineer**

ROLES and RESPONSIBILITIES:

- End-to-End solution design and its implementation.
- Responsible for preparing LLD/MOP/Acceptance test documents.
- Installation, Integration, configuration and functional testing of IN nodes.
- Preparing and executing various UAT test cases for final acceptance.
- Customer handling and management.
- Software up gradation of charging system nodes.
- Knowledge of business configuration in SDP, AIR and ECMS.
- Troubleshooting and Trace analysis of the problems and implementation of work around and solution.

Few Key Projects

Project Title : AT-LTE, Algeria, Online charging for prepaid & postpaid subscribers

Client : AT-LTE
 Project Location : Algeria (Onsite)
 Role : Solution Integrator.
 Skill Used : ECMS, IN, SQL, Solaris, Functional testing

Project Details: Ericsson offered Charging System Solution to Algeria Telecom to perform real time rating for postpaid / prepaid mobile data traffic and data services for Mobile broadband.

Role Description: Worked as a Solution Integrator for Intelligent Network Nodes. Understanding the customer requirement; design the call flow and Implementation.

- Solution Design, Analysis and integration.
- SDP, AIR and ECMS Installation, Integration and configuration.
- Business configuration.
- Providing ECMS solution for addressing off track requests of the customer.
- Providing ECMS Demo session to the customers.
- Functional testing, integration and end to end business testing.
- User acceptances test with customer.
- Handover to local support team

Project Title : Vodafone Service Equivalence project

Client : Vodafone
Project Location : Pune, Mumbai (Onsite)
Role : Solution Integrator
Skill Used : IN, SQL, Functional Testing

Project Details: As part of Vodafone India IN Modernization - Service Equivalence Program, MINSAT would be replaced by ECMS 4.1; all the Business Configurations and Subscriber details are to be migrated from MINSAT to new ECMS Server. All the external Systems will be integrated with ECMS over SOI interface. The existing MINSAT would be phased out post Migration.

Role Description: Worked as a Solution Integrator. Understand the customer requirement, design the test cases and perform system and functional testing followed by integration and business UAT.

- Functional and integration testing of CS nodes.
- Support for ECMS integration solution with Customer web portal using WSDLs.
- Done acceptances test with customer.

Project Title : Vodafone India NSN-IN swap project

Client : Vodafone
Project Location : Mohali, Lucknow (Onsite)
Role : Solution Integrator
Skill Used : LINUX (RHEL) and Charging System.

Project Details: Vodafone India Limited, formerly Vodafone Essar Limited, is the second largest mobile network operator in India. Vodafone is going to migrate its prepaid services from NSN IN to Ericsson IN in consecutive five circles with the subscriber base of approximately 53 million.

Role Description & Project Details: Worked as Solution Integrator. Prepared Solution Analysis document. We have implemented the whole charging system 5.0 which include SDP, AIR, VS, VXML-IVR, ECMS, CRS, EMA, EMM etc.

- Preparation of documents- ECMS Low Level Design, Method of Procedure for Installation & Integration, Hardware & Functional Acceptance Test Cases, Handover.
- ECMS 3.2 installations (High Availability SUN X4-2L server supporting 32M subscribers) for two locations Mohali & Lucknow including a test bed set up at Pune location.
- AIR node installation.
- ECMS Baseline setup & Business Configuration supporting MVNO.
- Programming to support customizations.
- Configuring VNX 5300 storage.
- Hardware testing of ECMS along with customer.

- Emergency package installation, ICP upgrade & testing.
- Configuring F5 Load balancers.
- Integration and functional testing of ECMS with CS nodes.
- Performed User Acceptance Testing along with customer.
- Support to customer in Business User Acceptance testing.
- Support for ECMS integration solution with Customer web portal using WSDLs.
- ECMS adaptations as per customer request for support of CSR's login.

Project Title : Charging System16- Modernization Chile project

Project Location : Chile (Onsite)

Role : Solution Integrator

Skill Used : LINUX(RHEL), Functional testing, SQL and Charging System.

Project Details: Ericsson Customer Management System (ECMS) 4.2 will be the part of the Ericsson Charging System (CS 5) which is replacing the existing MINSAT system for prepaid subscribers.

Role Description & Project Details: worked as a Tester and Solution Integrator. Understand the customer requirement, design the flow and Implementation and testing.

- Preparation of documents- Low Level Design For ECMS, Method of Procedure for Installation & Integration, Hardware & Functional Acceptance Test Cases.
- ECMS 4.2 installations (Linux base)
- ECMS Baseline setup & Business Configuration.
- Hardware testing of ECMS along with customer.
- Integration and functional testing of ECMS with CS nodes.
- Performed User Acceptance Testing along with customer.
- Support for ECMS integration solution with Customer web portal using WSDLs.
- MINSAT to ECMS migration analysis.
- Performing migration of 10 million prepaid subscribers from MINSAT to ECMS.
- Monitoring the ECMS related activities for 2 weeks, post live.